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# MilitaryInstallations Booklet for MCAS Yuma

# **Fast Facts**

**Location:** Marine Corps Air Station (MCAS) Yuma is located in the southwest corner of Arizona bordering California and Mexico. Yuma is exactly 178 miles from San Diego, CA and Phoenix, AZ. Yuma Primary mission is to support aerial weapons training for the Atlantic and Pacific Fleet Marine Forces and Navy, and to serve as a base of operations for Marine Aviation Weapons and Tactics Squadron-1 and Third MAW units, including Marine Aircraft Group-13. MCAS Yuma's homepage.

**BRAC Status:** MCAS Yuma is scheduled to gain 3 positions.

**Cost of Living:** The cost of living is 93% of the average in the United States.

Base Operator: 928-269-2011.

**Population:** 4292 military, 5531 Family members, 2172 Civilians.

Area Population: Yuma 93,064

**Child Care:** The MCAS Yuma Child Development Center operates provides full day, part day, and hourly childcare services for children 6 weeks to 5 years. Reservations for hourly care is on a first come first serve basis when space is available. Reservations can be made up to one week in advance. Call 928-269-2350.

**Schools:** All schools for elementary, middle, and high school are off-base. There are three School Districts (Crane, Yuma District One, Yuma Union High School). Dependent children living on the installation will attend one of the schools located out in town. Contact the School Liaison at 928-269-5373, for additional information.

**Youth Services:** The MCAS Yuma Youth Center is affiliated with the Boys and Girls Clubs of America. Call Youth Center at 928-269-3659.

Marine and Family Services: Marine and Family Services, 928-269-5615 / 928-269-2425 / (DSN) 312-269-5615.

**Housing:** Family housing consists of 821 units. Of these, 747 are designated for enlisted personnel and 74 for officers. The Housing Office, 928-269-2826 / (DSN) 312-269-2826, updates a list of all rentals available in the local area. Housing in the local area can become scarce during Oct-Apr time frame. The Winter Visitors come to Yuma during this time and rental availability decreases. Median home price is \$131,670. Median rent is \$820.

**Employment:** The largest employers in Yuma and the surrounding area are Yuma Proving Ground (YPG), MCAS Yuma, and Yuma Regional Medical Center. There are approximately 14-17 federal agencies in Yuma. Unemployment is currently 30%. Median household income is \$44,689.

# **Base Services:**

MCCS Facilities are limited Commissary

MCX - There is a large Marine Mart and a variety of MCCS retail stores onboard MCAS Yuma.

Navy Federal Credit Union and Armed Forces Bank NA provide financial services onboard MCAS Yuma.

**Medical Services:** The Branch Health Clinic's mission is to provide general practice outpatient medical care to active duty member. Inpatient care for active duty members is provided in the local community or through the Naval Hospital at San Diego and Camp Pendleton. Family members and retirees requiring inpatient and outpatient medical care not available at the clinic are referred to local civilian medical sources under TRICARE. The Dental Clinic, 928-269-2353/2927 is available for use by active duty military only.

#### **Special Installation Messages:**

Defense Service Network (DSN) Dialing Instructions

The DSN is the provider of long-distance communications service for the Department of Defense (DoD). Every installation has a special DSN number and the numbers vary by world-wide location. In order to place a call using DSN, the caller must be using a military phone on an installation. Cell phones cannot dial DSN numbers. When dialing a DSN number from a United States installation to another United States installation, it is unnecessary to dial the DSN 312 area code. When dialing a DSN number to/from overseas locations, the DSN area code must be included. The operator can be reached at commercial (719) 567-1110. Please note that long distance charges may be incurred.

# Overview

#### Location

MCAS Yuma is located in the southwest corner of Arizona bordering California and Mexico. Yuma is exactly 178 miles from San Diego, CA and Phoenix, AZ. Yuma has become one of the fastest growing cities. Military personnel assigned to Yuma will find the community both supportive and friendly. Cost of living is moderate at approximately 96 % of the national average. The base operator's phone number is 928-269-2011.

# History

Yuma is one of the oldest cities in the southwest United States. MCAS Yuma was established in 1928. During World War II in 1943, an air base was erected with the astounding speed which characterized the war effort. The base became one of the busiest flying schools in the nation, training pilots of AT-6 single engine trainees, T-17 multiengine trainers and B-17 Flying Fortresses. At the end of the war, all flight activity here ceased and the area was partially reclaimed by the desert. On July 7, 1951, the Air Force reactivated the base, and the 4750th Air Base Squadron resumed training as part of the Western Air Defense Forces. The airfield was named Yuma Air Base.

The facility was signed over to the Navy on January 1, 1959, and nine days later, Col L. K. Davis became the first commanding officer of the newly designated Marine Corps Auxiliary Air Station. On July 20, 1962, the designation was changed to Marine Corps Air Station. For more information about our installation, visit our homepage.

#### Mission

Primary mission is to support aerial weapons training for the Atlantic and Pacific Fleet Marine Forces and Navy, and to serve as a base of operations for Marine Aviation Weapons and Tactics Squadron-1 and Third MAW units, including Marine Aircraft Group-13.

# **Population Served**

MCAS Yuma serves Marines, families, DoD employees and retirees. There are currently 14 commands that serve aboard MCAS Yuma, 15 commands by the end of 2015, for a total of 4292 military, with at least 5531 family members and 2172 Civilian Personnel, a total population onboard station of 11,995.

#### **Base Transportation**

Currently, there is no base transportation on this installation.

## **Sponsorship**

For any one requesting a sponsor prior to arrival to MCAS Yuma, you can request a sponsor in one of three ways. One way is to request a sponsor directly from S-1 Office at your gaining command or through your current command. Another is to contact the local Information & Referral Program office at 982-269-2034, to request a sponsor. The I&R Office will then coordinate with your command and provide you with the name and phone number of your sponsor.

Postal Procedures for Inbound Personnel

The following is a guideline for personnel inbound to MCAS Yuma, AZ.

All inbound personnel may utilize the designated inbound address of P.O. Box 92500 (preferred method) or their command address if known. This will only be a temporary forwarding address until the member arrives. Mail will be held at the Post Office until arrival.

Upon arrival, any mail being held may be picked up by service member at the Military Postal Facility Bldg. 699. If the new join will be residing in the barracks (single or Geo Bachelor) then a different individual P.O. Box will be issued upon check in.

Personnel residing in either on base housing or in the community (apartment or house) will have mail delivered to their place of residence.

There is no personal mail delivered to the units. Only Official Mail is delivered to unit addresses aboard MCAS Yuma. POC for postal matters can be directed to 928-269-2162/3119.

#### **Temporary Quarters**

MCAS Yuma's Temporary Lodging Facility welcomes active duty, family members, TAD, PCS, retirees, and sponsored family and guests. Located at Bldg. 1088, two blocks inside MCAS Main Gate. There are 48 total rooms all with access to private patios and a grassy courtyard. The suites feature kitchenettes and two queen size beds (28 rooms). Other units available feature a king size bed (16 rooms) and four Accessible rooms. Conjoining rooms include one regular suite and one King room. Free Wireless in all rooms. Note that no pets will be admitted at the Dos Rios temporary lodging facility. Families will be offered alternative lodging at local facilities which allow pet stays. Reservations can

be made 90 days in advance. PCS families may make reservations up to one year in advance. PCS orders do have priority.

Rooms are priced at \$60.00 for a King Room (sleeps 2) and \$70.00 for a Double Queen Room with Kitchenette (sleeps 4).

For reservations call 928-269-2262.

#### **Relocation Services via Information and Referral Program**

Relocation Assistance Services are available through the Information & Referral Program Office and provides assistance to all service members and their families who are relocating from one duty station to another. You may contact the Relocation office at 928-269-2034. The following services are available:

Pre-Departure Planning Determining Needs and Priorities

Destination Information (Welcome Aboard Packets)

Sponsorship Assistance and Training

Maps

Welcome Aboard Brief

Welcome Aboard Briefs are offered 3rd Wednesday monthly from 8:00 a.m. - 10:30 a.m. and are mandatory for all Active Duty and highly recommended for spouses and children. They provide great resources for on base and off the installation services and information.

#### **Critical Installation Information**

MCAS Yuma is a desert town with plenty of sunshine (350 days out of the year). Average temperatures range from a low of 36 degrees to a high of 107. Since Yuma has ideal weather, snow birds like to visit from October through March to enjoy the sunshine. Snow birds are retirees that live up north and want to fly south for warmer weather during the winter months. During this timeframe, our population doubles and traffic is slow moving. Population of Yuma County (year-round) is 94,361. During the Summer months, starting in May, Yuma will be over 100 degrees and July through September can heat up when the humidity increases.

Housing rentals in the community become scarce during October through April, due to the increase of population. If you are interested in buying a home, the market is great.

Two domestic pets are allowed per household. Animals must be registered with the Station Veterinarian and must be under control of their owner at all times. Call 928-269-2888, Pet Registration, located in Bldg. 952.

All firearms must be registered at the Pass and ID Office within three days of arriving at MCAS Yuma.

No public city transportation with exception of commercial taxi.

SAFETY/SECURITY PRECAUTIONS: Motorcycle and moped course required. Contact Ground Safety at 928-269-5769. Helmets required on motorcycles. SECNAVINST 6055.4 of 22Nov94 requires helmets to be worn when bicycling aboard DoD installations. Other restrictions: walkers and joggers must be at least three feet off roadway.

Cell phones cannot be used while driving on base; only hands free devices may be used.

# Sponsorship

Settling into your new location and your new unit takes time. Military OneSource is designed to assist you with information about your new location. Additionally each of the military Services has a Sponsorship Program which is very helpful in providing new unit information. If you want to learn how to be a sponsor, you can take a short training module found on Military OneSource, or if you are a Sponsor, you can use the eSponsorship Application & Training a secure website designed to train you on your sponsorship duties and provide sample materials for your use when communicating with your newcomer.

The purpose of the Sponsorship program is to:

Provide a sense of belonging

Ease the transition for inbound service members or civilians and their family members

Increase productivity

Reduce culture shock

Help newcomers make informed decisions

Cultivate new friendships

Improve morale

A sponsor is someone from your new unit who is assigned to assist you in settling into your new location. You must

request a sponsor through your unit. You can learn more about the sponsorship program and how to apply through your Relocation Assistance Program or the Army Community Service at your new installation.

Your gaining unit will appoint your sponsor in writing. He/she will be the same or close to your rank and the same marital status, if at all possible. This person will be knowledgeable about the local community and the installation; available to assist you and your family for at least two weeks post arrival, and be someone who is positive and outgoing.

A sponsor's duties include:

Contacting you and your family by letter of introduction or e-mail upon learning of your assignment to the installation. Following up with a personal phone call after contact has been made.

Sending information about the installation/area which you may require, or putting you in touch with the resources on the web and at the installation that provide current, complete and up-to-date information such as those provided by the Relocation Program.

Answering any questions which you or your family may have, or, again, providing the proper resources to answer those questions.

Confirm transportation and lodging arrangements.

Assisting with obtaining a Post Office Box for your mail.

Meeting you and your family upon arrival.

Accompanying you to your check in point for the unit.

Introducing you to the Family Center and Ioan closet

Providing essential service locations such as commissary, exchange, gas station, and bank.

Being available when you arrive at your installation to meet you, show you around, and help you through inprocessing.

If you have not been assigned a sponsor, or have not been contacted as of yet, request one by contacting your gaining command or unit. If after contacting your new command you find difficulties in obtaining a sponsor, contact your Relocation Assistance Personnel for additional help with your move.

Service specific processes for requesting a Sponsor include:

**Army and Defense Logistics Agency:** AR 600-8-8 outlines procedures for DA Form 5434, Sponsorship Program Counseling and Information Sheet. Sponsorship is mandatory for first term Soldiers. All Soldiers, private through colonel (excluding those completing Advanced Individual Training (AIT) and those PCSing to long term schools) and civilian employees through grade 15 may participate in the advance arrival sponsorship program. Reactionary Sponsorship is available for individuals arriving at an installation without a sponsor. Contact the gaining unit to request a sponsor.

**Air Force:** Gaining Unit Commander Support Staff/Military Personnel Section will assign a sponsor upon receipt of assignment notice. Assigned sponsor will then make contact with the inbound member.

**Navy:** OPNAV INSTRUCTION 1740.3C prescribes procedures regarding Command Sponsor and Indoctrination Programs. This Program is designed to facilitate the adaptation of Sailors and their families into new working and living environments, to minimize the anxiety associated with a Permanent Change of Station (PCS) move, and afford Sailors and their families the greatest opportunity for a successful and productive tour of duty.

Command sponsor and indoctrination responsibilities begin upon receipt of PCS orders and continue until the Sailor has become an integral part of the new command and is fully cognizant of all policies, programs, services, and responsibilities available through the command. Commanding Officers shall establish a Command Indoctrination Program to include the delivery of the Navy Pride and Professionalism training per this instruction. COs should ensure all incoming personnel receive command indoctrination training within 30 days of arrival or within 3 drill weekends Enclosures (1) and (2) of OPNAVINST 1740.3C outline responsibilities and provide guidance for these programs. Assistance to local commands regarding the Command Sponsor Program is through the Fleet and Family Support Center (FFSC) Relocation Assistance Program staff.

**Marine Corps:** Gaining Unit Commander will assign a sponsor on request. Overseas commands should assign a sponsor automatically, however if one is not assigned, send a request to the gaining command using the Sample Sponsorship Request form.

Sponsors' responsibilities and abilities to be available will vary from installation to installation, depending upon the priority which the installation and unit commanders give to the program; however, the Services are making the Sponsorship program a priority as research has shown the many benefits of good sponsorship to service, family members and youth.

# **Youth Sponsorship**

The Youth Sponsorship Program depends on the availability of youth who volunteer to become sponsors. The Youth Services topic should explain the Youth Sponsorship program at your new installation, but if it does not answer all of your questions, contact your Relocation Manager to inquire about the program and acquiring a youth sponsor.

# Directions to Installation

#### **Directions to MCAS Yuma**

Traveling to Yuma by car is easy. The Main gate is located on Avenue 3E, which has access to Interstate 8, and located about 180 miles east of San Diego, and 180 miles west of Phoenix. Take I-8 (East or West) until you arrive at Yuma. When driving on Base, be sure to have your valid ID ready, as you will need to present it to the guard at the gate. Privately owned vehicles traveling on the air station are subject to spot checks by military police for current state and base registration and safety inspections.

#### **Airports**

Yuma International Airport serves the Yuma area and is located less than one mile from the Marine Corps Air Station.

Driving Directions from I-8

Traveling East on I-8

Take Ext 3 (Ave 3E) Turn left at signal. Go straight, at  $6^{th}$  signal, turn right to the Main Gate. North Gate entrance for commercial vehicles only. North Gate entrance for all vehicles and will be at 5th signal.

Traveling West on I-8

Take Ext 3 (Ave 3 E. Turn right at signal (Ave 3E). Go straight, at 6<sup>th</sup> signal turn right toward Main Gate. North Gate entrance is for commercial vehicles only. North Gate entrance for all vehicles and will be at 5th signal.

Bus and Shuttle Transportation

Greyhound Lines service is available in the Yuma area. Limited facilities are available during station hours.

Yuma has a shuttle service that transports passengers to the Phoenix Sky Harbor International Airport (PHX). First Class Shuttle Express 928-373-2527 has multiple departures daily from Yuma and Phoenix.

# Check-in Procedures

#### **Travel Planning**

Before you begin your travel keep these things in mind:

Ensure you have all your vehicle insurance information, registration information handy.

Have your vehicle checked for road worthiness before you begin your trip. Check all fluids and fill up with gas.

Ensure you have cash, checks or credit cards that you will need when traveling.

Leave information on the route that you will be taking with someone in case of problems on the road.

If flying, ensure you have your passport, tickets, and currency as needed for the area you are traveling to.

Make sure you have temporary lodging reservations. Reservations for the Dos Rios Inn on MCAS Yuma, may be made by calling 928-269-2262.

#### **Check-in Procedures**

#### Reporting In

All personnel reporting/checking-in to MCAS Yuma, between 8:00 a.m. and 3:30 p.m., Monday-Friday, should report to their respective Unit as indicated on their reporting orders. All personnel checking in after hours and all Headquarters and Headquarters Squadron (H&HS) personnel should report to the Station Headquarters, Building 980. Phone number 928-269-2252 (Officer of the Day).

#### Check-In

Unit Location

H&HS Building 722, 269-2241

personnel

MAG-13 Building 505, 269-3262

personnel

MAWTS-1 Building 406, 269-3434, Personnel reporting for WTI

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personnel or Desert Talon should report directly to MAWTS-1
MALS-13 Building 507, 269-2289
VMTF-401 Building 146, 269-2708
personnel
CLC-16
          Building 610, 269-2521
personnel
MACS-1
          Building 3219, 269-3900, located off-base County 14
personnel
MWSS-371 Building 3219, 269-3900, located off-base County 14
personnel
VMA-211 Building 101, 269-2297
VMA-311 Building 109, 269-2338
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VMA-214 Building 97, 269-6025

VMFA-121 Building 80, 269-8666

VMU-4 ....5 4 Building 645, 269-5419

NAVY Building 980, report to Station Headquarters, 269-

personnel 2252

# What to do if you Get Married Enroute

If you get married before you PCS, you must inform your commander and follow the procedures exactly as you are given them. The military will not pay for travel and housing of your spouse if you do not follow proper procedures.

# **Documents to Handcarry**

All orders, medical records, school records, and important documents such as marriage licenses, insurance policies, shot records, passports, wills and powers of attorney should be hand carried when PCSing to a new duty station.

# Motor Vehicles

#### **Registration & Licensing Requirements**

Arizona State law requires you to have sufficient liability insurance and a valid driver's license in order to operate a vehicle. The term "vehicle" generally includes automobiles, motorcycles, vans, trailers and boats regularly parked or garaged overnight. Further, your vehicle must be properly registered. Even though you are in the Military, you may be required to register your vehicle in-state and obtain an in-state license within a few months of moving. Access complete information on insurance, driver's licensing, and where and how to register your vehicle by visiting the State Department of Motor Vehicles website.

#### State Laws

You and your passengers must always wear seatbelts while driving, you will be ticketed and issued heavy fines if seatbelts are not secured. State law requires that all children under 5 years of age and 80 lbs and four feet, nine inches tall be properly restrained in child seats. Some states also require younger, smaller children to sit in the back seat.

North Gate entrance for all vehicles and will be at 5th signal.

What does this mean to families?

Motor vehicle crashes are the leading cause of death for children between 5 and 8 years old. Many of these children were not properly restrained. To improve safety for children, Arizona increased the length of time for children to be in a child safety seat to age 8. This law does allow a police officer to stop a car if a child is not seat belted in a child safety seat.

Yes, many communities across AZ have child passenger technicians. Visit SeatCheck.org for a technician in your community.

Motorcycles and their operators are subject to special laws. If you own and operate a motorcycle, you must comply with those laws. Visit the State Department of Motor Vehicles website for more information.

Many States and local jurisdictions have strict laws about the use of cell phones and other digital devices while driving. Research these laws on the State Department of Motor Vehicles website. Tickets will be issued and fines assessed for violating these laws. Play it safe and always use a "hands free" device if you must use a cell phone or other PDA while driving. Hands-free devices must be used while operating a motor vehicle on ALL military installations worldwide.

Insurance Requirements -- Arizona state law requires you to have sufficient liability insurance, including \$15,000 per person, \$30,000 per accident, and \$10,000 for property coverage.

## Registering Vehicles on Base

MCAS Yuma does require that you register your vehicle(s) at the Pass and Registration Office. Personnel reporting for duty must register their vehicle within 30 days of their reporting date. In order to register your vehicle you must provide the following:

Valid Armed Forces identification card

Valid state registration for the vehicle

Valid state operators license

Proof of valid insurance with all driver's names on the policy

If under 26 years of age must show verification of Driver's Improvement Course (You may obtain this off of Marine On Line (MOL) and print out your basic training record (BTR).

Active Duty Marines do not need to register their vehicle with the State of AZ. The State of AZ allows active duty military to have a Military Exception, (You may obtain from the Law Center on base) if their home of record is not AZ. The cost to register your vehicle the first year is \$13.50 and \$9.95 every year henceforth.

# **Education - General Overview**

#### **Public School**

All schools for elementary, middle or high school are off-base. There are three School Districts in Yuma (Crane School District, Yuma School District One, Yuma Union High School District). Dependent children living on the installation will attend one of the schools located out in town. Contact the MCAS Yuma School Liaison at 928-269-5373, for additional information.

For active duty personnel residing in Lincoln housing on the installation, transportation will be provided to the school age dependents at the following schools:

Elementary School, grades K-5: Palmcroft Elementary School

Middle School, grades 6-8: Woodard Junior High School

High School, grades 9-12: Kofa High School

For active duty personnel residing in 16th Street Military Housing, the following schools will be utilized by school age dependents: (Transportation will not be provided due to being within a 2 mile radius of these schools)Elementary School, grades K-6:

Ronald Reagan Elementary School

Middle School, grades 7 and 8: Centennial Middle School

High School, grades 9-12: Cibola High School

For active duty personnel residing off the installation, assignment of elementary school will be based upon home residence address.

Arizona School Age Attendance Requirements

Arizona Revised Statute 15-803 requires school attendance for all children between the ages of 6 and 16 years old. If a Kindergarten program is maintained at the school, a child is eligible for admission to kindergarten if the child is 5 years of age by August 31st.

# Open Enrollment/Registration

Yuma School District One, Crane School District and Yuma Union High School District are all Open Enrollment districts. This means that families are able to enroll children in schools that are outside their neighborhood boundaries as long as the schools have available room and families are able to provide transportation. If you are interested in enrolling your child through the open enrollment process, please enroll at the specific school of interest within Yuma District One and Crane School District. Yuma Union High School District requires that families enroll at the district office at 3150 S. Avenue A. Parents are notified almost immediately if their children have been approved for open enrollment.

Quick Checklist for School Moves

Student's Original Birth Certificate

Student's Social Security Number

Student's Health Record (Immunization, etc)

Legal Documents as Needed

Proof of Residency/Military Orders (utility bills, lease/escrow, housing contract)

Most school offices will be closed from mid June through end of July. You may download registration materials at all district websites and private/charter school websites. It is recommended to bring completed registration materials with you when offices open up, along with your documents.

Yuma School Districts

Yuma School District One, District Office, 928-502-4303

12 Elementary Schools

5 Middle Schools

Crane School District Office, 928-373-3400

8 Elementary Schools

2 Middle Schools

Yuma Union High School District, District Office, 928-502-4600

### 6 High Schools:

Cibola High School 928-502-5700

Gila Ridge High School 928-502-6400

Kofa High School 928-502-5400

San Luis High School 928-502-6100

Vista Alternative High School 928-343-2521

Yuma High School 928-502-5000

\*All three Yuma school districts now have an open enrollment policy. Class sizes range from 28 – 35.

#### School Meals

Breakfast and lunch are served daily at all district one schools. Meals provided are in compliance with USDA regulations & meet the school meal initiative requirement. Meals, foods and beverages sold or served at schools meet state and federal requirements based on the USDA Dietary Guidelines.

### **Bus Transportation**

Bus transportation is provided to students whose families reside on MCAS Yuma. Free bus transportation is provided to students who reside two miles or more away from the school in their regular attendance area. The transportation department supports all district area needs, including special needs transportation, and accommodates all extracurricular & activity trips.

#### Before and After School Programs

As part of our dedication to our students and parents, Yuma School District One offers a before and after school program called Discovery Club. A Discovery Club is located at each of the following schools:

Desert Mesa

McGraw

Otondo

Rolle

Palmcroft

Sunrise

Immunization Requirements

Click here for Arizona School Immunization Requirements.

If you need additional information, please contact the School District Offices.

#### **Homeschooling Options**

Please click here for guidelines for homeschooling a child in Yuma County.

#### **Private Schools**

Click here for the Yuma Area Schools Listing, and information about Public, Private & Charter Schools.

Also review the MCAS Yuma School Liaison website for information regarding the School Liaison Program services and school options.

#### Adult Education

Military personnel and their family members have a wide variety of educational opportunities offered in the Yuma area. The Station Education Office, located in Bldg. 850, can assist you and your family in reaching your educational goals. The office maintains information on various colleges and universities as well as tuition assistance. For more information, call 928-269-3589 or 928-269-5614.

Military Classification Testing

Armed Forces Classification Test (AFCT)
Defense Language Aptitude Battery (DLAB)
Defense Language Proficiency Tests (DLPT)
Civilian Testing

American College Test (ACT)
College Level Examination Program (CLEP)-Available at a local National Test Center
DSST Examinations
GED Practice Test
GED Test
Scholastic Aptitude Test (SAT)
Tests of Adult Basic Education (TABE)

# **Education - Local Schools**

#### How do I choose a school?

Choosing the right school for children is a priority for military families. Whether you are assigned living quarters or have a choice of where to live, it is important to explore all educational options to discover the proper match for each child. All parents want the best possible education for their children. Students have different learning styles and needs. Children within the same family may not learn in the same way or at the same rate. Finding the right educational setting for each child requires a careful examination of various options that are available to students and their families.

"Choosing a School for your Child", a publication of the U.S. Department of Education offers a series of checklists and pertinent questions to assist parents in making the right choices.

#### What schools are in my area (or in the area where I may move)?

Several high quality commercial tools are available to assist in making decisions about which school to choose for your child.

GreatSchools offers listings of 200,000 public and private schools serving students from preschool through high school and more than 800,000 parent ratings and reviews. GreatSchools also has a new program called College Bound, an online approach to helping parents raise college-ready high school graduates.

Designed for military students, their families and the caring professionals who support them, SchoolQuest is an educational resource tool from the Military Child Education Coalition. It is meant to facilitate the search for new schools and centralize resources.

It's also a secure storage site for students' educational, extra-curricular, award, volunteer and work information. Please note, though, that is NOT a replacement for a school transcript. It can be viewed as a safe, centralized virtual "file drawer" where a student (or parent) can keep track of all the details that are so difficult to organize, but so necessary when students move or apply for college, jobs or military service.

In addition, SchoolQuest guests are granted access to research and time-tested information about successful educational transitions.

Military OneSource is a free service provided by the Department of Defense to service members and their families to help with a broad range of concerns including money management, spouse employment and education, parenting and child care, relocation, deployment, reunion, and the particular concerns of families with special-needs members.

#### How can I help plan for a successful transition in this new school and for my child's school career?

Parents often want to know about the availability of extracurricular activities and sports, or the availability of advanced classes. For these questions, it is best to contact the schools directly. It is important to ask the right questions. The following resources can help with these questions and others.

Military Child Education Coalition

Military Impacted Schools Association

# Education - Local Schools/Overseas

#### Overseas Schools -- What You Should Know

Moving your family from one installation to another in the U.S. can be challenging enough; but moving your family overseas presents an even more complex situation. One of the most important challenges can be summed up by this question, "Where are my children going to go to school?"

This article will provide resources to help guide military families through the many questions and decisions regarding local schools abroad.

#### Where do I start?

Start with the information on your new installation. Visit MilitaryINSTALLATIONS and review the installation's Education - article. All of the overseas installations have dedicated a portion of the Education article to discussing the education options available in the local community as well as the DoD schools located on the installation, if available. Most installations overseas that allow accompanied family travel have one or more DoD schools.

#### What is the difference between a DoD school and an international or national school?

DoDEA is the Department of Defense Education Activity. DoDEA operates DoD schools in 12 foreign countries, Guam and Puerto Rico. All DoDEA schools are fully accredited by U.S. accreditation agencies and maintain high academic standards with well-rounded educational programs. Visit the DoDEA School Report Card website to find a detailed discussion of each DoD School.

In addition to DoDEA, the U.S. Department of State's Office of Overseas Schools mission is to promote quality educational opportunities for dependents of American citizens overseas at the elementary and secondary level. If a DoD school is not available on your installation there may be a school in the local community that is an American-Sponsored Elementary and Secondary School.

International schools are English-language schools whereas National schools are schools where courses are taught in the native language. The curriculum and grading system of an International school tends to be similar to the traditional American education system. This is a consideration if your family will be returning to the U.S. prior to your child or children graduating high school. Remember, when choosing a school it is best to try to match the school with your child's needs and expectations.

#### Where can I find a list of International schools in the country where my family is moving?

The Internet can be an excellent resource for finding International Schools overseas. You can find a complete directory of overseas schools on the International Schools Services' website.

In addition, the World Wide Schools website is an excellent resource. From the homepage you can select the country. Once you have done this, a list of schools will appear and you can then choose which one you are interested in researching. All of the information appearing on this website is provided by the schools directly. Some of the information you may find on a school includes: a background summary about the school, the school's address, phone number, website, and even the email address of the director of the school. This information should be explored so that you can make comparisons with other International schools in the area to determine the best place for your child/children.

## How do I decide what school is best for my child?

This process is much the same as it would be in the U.S. You may not have as many choices but it is important to make a list of possible schools and then begin to ask around. This is a daunting task since it is likely that there will be a language barrier. However, talk to the Relocation Personnel in the Family Center and your sponsor at your new installation who may be able to put you in touch with other families with children around the same age as your child/children. Always contact the school directly and ask for references.

Once you have narrowed down your options, interview the school or schools directly. This is best done in person, if possible. Ask about: attendance, atmosphere, curriculum; grading system, tuition, accreditations, the staff and

administration; as well as other practical details such as, does the school provide meals, what types of extra curricular programs are available, is there transportation, holidays and schedule, sports programs, before and after school care programs, and how is the facility maintained.

# Now that I have chosen a school, how do I successfully facilitate the transition for my child?

A successful transition should be a priority during planning the move and once the move has been completed. The more knowledge you provide your child with, the more confident he/she will feel once he/she arrives at the new school. Allow your child to be a part of the decision making process, if he/she is old enough, and take his/her opinions into account.

MilitaryStudent provides several valuable tools to facilitate the transition process. Although many of these tools are not geared specifically to an international move the resources provided do apply to any military student transitioning to a new school in the U.S. or overseas.

# Education - Training (College/Technical)

## **Lifelong Learning Program**

Military personnel and their family members have a wide variety of educational opportunities offered in the Yuma area. The Education Center's trained education staff can assist you and your family in reaching your educational goals. We are opened Monday-Friday 7:30 a.m. - 4:00 p.m. and are located Bldg. 850. For assistance, please call 928-269-3589, 928-269-5614 or 928-269-3248.

# **Continuing Education**

The U.S. Marine Corps Voluntary Education Program provides active-duty service members the opportunity to pursue their educational goals. The Education Center assists clients in enrolling in post secondary education programs that lead to Associates, Bachelors, and Graduate and Post Graduate degrees. We also assist those who need to complete their high school education, earn an equivalency diploma (GED), improve their academic skills or level of literacy, and enroll in vocational and technical schools. Additionally, service members can receive recommended college credit for military training and experience based on the American Council on Education (ACE).

#### **Education Center's Services:**

Academic and Career Counseling

Tuition Assistance up to \$4500 per fiscal year for active-duty service members

College 101 Brief \*required for first time tuition assistance users

Fridays at 10:00 a.m. -11:00 a.m. in building 850

Montgomery GI Bill®/Post 9/11 GI Bill® Brief

Offered monthly

Spouse Education and Employment Brief

1st Wednesday of each month from 10:00am-11:30am in building 850

MYCAA (Military Spouse Career Advancement Accounts Program) information

Scholarship/Financial Aid Assistance

Joint Services Transcripts (JST)

**Proctoring Services** 

United Services Military Apprenticeship Program (USMAP)

Earn certification from the Department of Labor for skills learned through documented work experience and related technical instruction.

Online Academic Skills Course (OASC)

Designed to help build math and verbal skills.

Career Assessments

**KUDER** Journey

O\*NET

## **Tuition Assistance Program**

Tuition Assistance (TA) is the military's financial assistance program and helps cover tuition costs for courses taken at an accredited college, university, or vocational/technical institution leading to a certificate, associate, bachelors, masters, doctoral, or professional degree. TA pays up to \$4500 per fiscal year towards college and vocational courses that do not exceed \$250 per semester hour, or \$166.67 per quarter hour, or \$16.67 per clock hour. Tuition assistance also pays 100% of tuition costs for courses applicable to the completion of a high school diploma or equivalency

certificate. For more information on these programs, call the Education Center at 928-269-3589 or 928-269-3248.

#### **Testing Services**

The Education Center is able to proctor the following exams to active-duty military members.

American College Test (ACT)

**GED Practice Test** 

Scholastic Aptitude Test (SAT)

Tests of Adult Basic Education (TABE)

**PRAXIS** 

College Exams\*

Armed Forces Classification Test (AFCT)
Defense Language Aptitude Battery (DLAB)
Defense Language Proficiency Tests (DLPT)

\*We also are available to proctor college exams to adult family members and authorized civilians (civil Service and contracted base employees). Please contact (928)269-3248 for more information.

## **Colleges**

Arizona Western College, Northern Arizona University, University of Arizona and University of Phoenix provide college courses for the local community. Arizona Western College, Embry Riddle Aeronautical University, Northern Arizona University, and Yuma Truck Driving School representatives are available on station for counseling and enrollment. Arizona Western College currently offers classes on station at MCAS Yuma, at AWC's Main campus, throughout Yuma County and online.

#### Yuma Area Colleges and Universities Contact Information

# Arizona Western College

Website: www.azwestern.edu

**Phone:** 928- 317-7605 or 928-317-6000

Location: AWC's MCAS Yuma's office is located at the Education Center in building 850. AWC's Main Campus is

located at 2020 S. Avenue 8E Yuma, AZ 85365.

**Degree's offered:** Occupational Certificates and Associates degrees.

#### **Northern Arizona University-Yuma Campus**

Website: www.yuma.nau.edu

Phone: 928- 317-3067

Location: NAU's MCAS Yuma's office is located at the Education Center in building 850. NAU-Yuma's Main Campus is

located at 2020 S. Avenue 8E Yuma, AZ 85365. **Degree's offered:** Bachelor and Master degrees

# University of Arizona-Yuma Campus

**Website:** http://uayuma.arizona.edu

**Phone:** 928-317-6418.

Location: 2020 S Avenue 8E Yuma, AZ 85365 \*AWC's Main Campus in the Ag Science Building in Rooms 137, 138 and

106A

Degrees offered: Bachelors, Graduate Certificate, Masters and Doctorate

#### **University of Phoenix-Yuma Campus**

**Website:** www.phoenix.edu **Phone:** 928-341-0233

**Location:** 899 E. Plaza Circle Yuma, AZ 85365 **Degrees offered:** Bachelor and Master degrees

#### **Apprenticeship Program**

The United Services Military Apprenticeship Program (USMAP) is a formal military training program that provides active duty Marine Corps, Navy and Coast Guard service members the opportunity to improve their job skills and to complete their civilian apprenticeship requirements while they are on active duty. Members benefit by getting the same credit for military work experience and training as their civilian counterparts in the civilian industry. The U.S. Department of Labor (DOL) provides the nationally recognized "Certificate of Completion" upon program completion. To view a list of approved MOS's and to apply for the program online visit USMAP's website at <a href="https://usmap.cnet.navy.mil/">https://usmap.cnet.navy.mil/</a>. To complete the program, service members document their work hours and have their supervisors approve their hours. Once they have completed the required hours of training, they will earn a certificate in their MOS from the Department of Labor and move from the apprenticeship level to journeyman level. This helps

when a service member gets out and wants to work in a trade. Brochures on this program are available at the

Education Center. Note - this program is only available to active duty members.

## **Off-Duty Education Websites**

Voluntary Education MCAS Yuma Station Education

# Library

# **Marine Corps Library Programs**

The United States Marine Corps General Library program supports the quality of life and well-being of Marines and their families amidst diverse circumstances. Lifelong Learning Headquarters (LLHQ) extends library services to remote Marines, coordinates policy, and manages reporting requirements for the installation General Libraries. Sixteen General Libraries and 11 branch libraries provide collections of 60% professional and academic materials and 40% leisure reading to eligible patrons. An Integrated Library System and General Library websites provide online access to additional resources and services.

On installations, General Libraries play an important role in the professional life of Marines and the family life of their dependents. Collections include academic and professional research resources so that Marines can readily locate professional reading titles, earn college degrees or certifications, update their promotion package, prepare for retirement, and expand future career opportunities. Several on-base colleges offer orientation classes in library research skills at installation libraries. Voluntary Education and General Libraries work in cooperation to meet the needs of Marines receiving tuition assistance. Materials for Marines preparing for CLEP and DANTES tests are in high demand, and library computers are often used to take practice tests. An Inter Library System (ILS) extends the use of each General Library's collection. The system supports remote access to databases and the General Libraries' electronic catalogs. It provides an online public catalog for locating and delivering interlibrary loan materials that meet a scholar's demands, a historian's needs, or a hobbyist's interests.

On-base General Libraries extend opportunities for community sharing, learning environments, and entertainment for single Marines, families on base, and families of deployed Marines. A thematic summer reading program has been standardized to support mobile military children. Library events that vary by base have included science experiments, multicultural activities and refreshments linked to book displays, or a private webcam meeting with a family member in combat.

Lifelong Learning Headquarters procures online databases to provide academic research, professional resources, and recreational material that is available anytime, anywhere for Marines and their families. On the General Library's website, GALE resources offer five full text newspapers and over eighteen collections of databases that cover needs such as academic research, health, criminal justice, and elementary through high school interests. Tutor.Com Live Homework Help provides online tutors for students from elementary grades through introductory college courses for a broad range of subjects including writing, mathematics though calculus, science, and history. General Librarians support cultural awareness and OCONUS families by registering library patrons for Transparent Languages, webbased foreign language lessons. Links to NKO, MilitaryOneSource, and websites provide access to Tumblebooks, ebooks and additional databases.

Marine Corps General Libraries are award winning. More than half a dozen Librarians in the General Library program have won prestigious National Parks and Recreation Association - Armed Forces Recreation Society awards. Three of the Marine Corps General Libraries have been awarded Premiere General Library certificates from DoD and are the only Premiere Libraries within DoD. One of those libraries was elected the 2006 Federal Library/Information Center of the Year (large library category) by the Federal Library and Information Center Committee of the Library of Congress. Every success of the program is the outcome of dedication to sustaining and improving the quality of life for Marines and the Marine Corps community.

### Military OneSource On-Line Library

Our mobile military members often don't have the resources of a brick and mortar library on hand to provide entertainment, learning or solace. The Online Library provides those resources while the members are in transit or deployed. One-stop shopping for all library resources in print, electronic and downloadable format are available online, 24/7. The library provides recreation, lifelong learning, reference, and career resources for all ages and interests. All resources including audio and eBooks are free. Resources are available anywhere in the world where there is access to the internet.

Military OneSource On-Line Library provides 24/7 access to library materials that include:

Ability to download free books from thousands of fiction and non-fiction titles, including animated children's books, or request a free paperback or digital Playaway book from Military OneSource.

Access to data bases to pursue education, research careers, fix cars or home appliances, maintain or remodel apartments or homes, and more.

# Housing - Overview

### **Government Housing**

Family housing consists of 821 units. Of these, 747 are designated for enlisted personnel and 74 for officers.

#### **Non-Government Housing**

Housing Referral Office (HRO) -- Your contact for any problems you may encounter (discrimination complaints, tenant/landlord disputes, or any questions/problems about off base housing) is the HRO. Staff are available to assist you on a person to person basis to make your move to this installation an easy and pleasant one. They can provide a list of rentals with corresponding locator maps and give you information regarding the area in which rentals are located.

Automated Housing Referral Network (AHRN) is a website dedicated to assisting Military Member locate housing in the local community around military installations. Visit http://www.ahrn.com

AHRN allows military members and families to:

Search listings and pictures of available rentals near military installations Find out about sharing rentals
List their own properties for rent to other military families
Rental/Purchase Options

When seeking to rent in the local community the average:

One-bedroom apartment is \$465 - \$750 Two-bedroom apartment is \$600 - \$830 Three-bedroom apartment is \$700 - \$925 Three-bedroom house is \$1,000 -1,400

Security deposits are often equal to one month's rent

The average cost of a single-family home in Yuma County starts at around \$129,000

Housing updates a list of all apartment rentals available in the local area approximately every 6 months. Stop by Bldg. 1080, MCAS Yuma to receive an updated list.

Housing in the local area can become scarce during Oct-Apr time frame. The Winter Visitors come to Yuma during this time and rental availabilities decrease.

When renting out in town, ask for a military clause within your leasing agreement. There are two kinds of military clauses: one which allows you to break the lease if in receipt of PCS Orders and: second, allows you to break the lease if Base Housing becomes available. The majority of most but not all rental places require a 30 day notice before vacating a rental. Please ask about the military clause prior to signing a lease, so you are clear on what is required if you need to break your lease.

It is also recommended that you ask for a Base Housing clause that would allow you to break the lease if housing becomes available. Rental companies or private home owners are not required to agree to a break lease clause for base housing but it is worth it to ask. Please ask about any break lease clauses prior to signing a lease, so you are clear on what is required if or when you need to break your lease.

The majority of rental places require a 30 day written notice prior to the 1st of the next month that rent is due before vacating a rental.

The average cost of a single-family home in Yuma County starts at around \$135,000.

Mobile Homes

There are numerous RV and Mobile Home parks in Yuma and the surrounding area.

# Housing - Temporary

# **Temporary Lodging Facility**

Dos Rios Inn is the Marine Corps' premier, state-of-the-art lodge in the desert Southwest. The modern lodge combines

spacious rooms and beautifully landscaped courtyards.

You will find the comfort of home in every room offered. Kitchenettes come loaded with a refrigerator, two-burner stove, microwave, coffee maker and sink. Each room has a 27" cable television with over 60 stations including HBO, a DVD and on/off base phone system. The rooms are between 363 and 475 square feet, larger than the standard Navy and Marine Corps Lodges. These large rooms feel even larger with their vaulted ceilings and rear sliding glass door looking into the courtyard. Free Wireless in every room.

King Room: \$60.00 (sleeps 2)

Handicapped Accessible Room: \$60.00

Double Queen Room with Kitchenette (sleeps 4): \$70.00

For reservations call 928-269-2262.

**Room Amenities:** Complimentary Internet access, health & beauty aids, 27" TV with premium cable channels, all kitchenettes feature a microwave oven, refrigerator, two-burner stove and cooking and dining utensils. Wheel chair accessible rooms are available.

**TLF Amenities:** Laundry facility, book exchange, FedEx/UPS/USPS pickup drop off are available, and fax & copy machine are all on site. The swimming pool, children's playground, BBQ grills, and fitness center are nearby.

All common areas around the base, library, education center, Single Marine Recreation Center, MCX Food Court, etc., all have Wi-Fi access.

Cancellation/Deposit Policy: 24 hour cancellation policy, first night's room charges will apply. No deposit required.

# Housing - Government

# **Government Housing**

MCAS Yuma housing became privatized on October 10, 2004. Housing aboard MCAS Yuma is managed by a private partner, Lincoln Military Housing. A full time government staff is also available to serve members on issues pertaining strictly to the military including: applications for housing, wait lists, BAH issues, etc., as well as providing an off station referral program. Lincoln Military Housing is located at Bldg. 1080, Martini Avenue. For Lincoln Military Housing call 928-344-1240. For assistance with housing applications, waitlists, BAH issues and referrals for renting out in the Yuma community, call 928-269-2826.

Assignment to housing is not mandatory at MCAS Yuma. Quarters are diverse in size, shape and style. All housing units have been renovated and upgraded, or newly built in the 2005-2007 timeframe. Annual upgrades are completed to include landscaping, dog parks and other improvements. We continue forward with improvements that boost morale and lead to happy residents and productive service members.

Military personnel who are authorized Basic Allowance for Housing (BAH), assigned to this activity with Permanent Change of Station (PCS) orders, and have one or more bona fide family members residing with them on a full time basis, are eligible to apply for base housing. Eligible service members can apply for housing prior to arrival by faxing or emailing a DD 1746 (Housing Application) along with supporting documents. Applications are made through the Base Housing Office. Once the application is approved, the Wait List is handled by Lincoln Military Housing. Application may be made in person or submitted by fax at 928-269-3284, DSN 312-269-3284, or emailed. Those not submitted in person must be confirmed within 30 days of reporting to MCAS Yuma in order to meet the local move entitlement.

Documents Needed to Apply for Housing

#### **Housing Application**

# **Additional Required Housing Documents**

Housing application package may be emailed to Yuma.housing@usmc.mil or faxed to (928) 269-3284. It is not necessary to return the second page (instructions) of the application (DD Form 1746).

Plus: Below are other documents that may be needed, depending on your individual situation. Please contact the housing office to inquire about all the necessary required documents if you are not sure what paperwork is required.

Incoming Orders or Pg. 3 if you are already attached to MCAS Yuma

Dependency Application from (NAVMC 10922), from IPAC, Page 2 for Navy personnel, or DEERS Enrollment form for all other services.

Custody paperwork/Divorce Decree (if applicable)

Selection/Reenlistment documentation (if applicable)

OBGYN Statement (if expecting)

\*Fax Housing Application to 928-269-3284 with Supporting Documentation. Be sure to include any contact information so that we can reach you when necessary.

#### Housing Units

There are 693 on station houses, separated by rank and bedroom entitlement, and 128 off station apartments (3100 W. 16th St.). 16th Street apartments are 2 bedroom apartments, and only E1-E5 personnel with 0-1 children are qualified for these apartments/wait list. Two pets are allowed in base housing. Dogs are only permitted in downstairs apartments at 16<sup>th</sup> St. Housing. Cats are permitted in the up or downstairs apartments. Pit Bulls, Rottweilers, canid/wolf hybrids or any breeds with dominant traits of aggression present an unreasonable risk to the health & safety of personnel in family housing areas and are prohibited aboard all Marine Corps installations.

#### **EFM Housing**

EFMP Manager in close coordination with Family Housing and Lincoln Military Housing work together to meet the needs for military families with special needs. Priority assignment is determined on a case by case basis based on the letter issued to the member from Headquarters Marine Corps as part of the program requirements.

#### Check-in for Housing

Once a service member has detached from his/her last command he/she may check in for housing purposes prior to the official check in to their unit. The service member with detachment orders can check in with the Office-In-Charge, Installation Personnel Administration Center (IPAC) located at Bldg. 507. The service member then can provide endorsement of orders to the housing office to place their name on the waiting list or accept housing. Advanced applications with web orders are also accepted. The Lincoln Military Housing Office is open Monday through Saturday, 8:30 a.m. - 5:30 p.m. The government Housing Office is open Monday through Friday, 7:00 a.m. - 3:30 p.m. Closed on holidays.

#### Wait Times

Your position is determined by an individual's control date on the waitlist. If you are just PCSing to MCAS Yuma, your Control Date is your detach date from your last permanent duty station if you apply for housing within 30 days of your report date. If you are already attached to MCAS Yuma, your Control Date would be your date of application. Wait times are subject to change without notice. Call the housing office before you detach your command to verify wait times or for assistance locating rental property in the local community. Generally, wait times range from 30 days to 12 months, based on occupancy/availability. While waiting for privatized housing, there are a limited number of short term/temporary lodging facilities in the local community that service members can rent weekly or month to month. Some of the short term lodging facilities accept pets, some with restrictions and some require a non-refundable security deposit. Families with two or more children, and/or a pet(s), may find it difficult to locate temporary (1 to 3 month) rentals, and may wish to consider alternate temporary arrangements.

# 2-4 Months

Rank	Bed	<b>Estimated Wait</b>
E1-E5 E1-E5	16th St 2 bed, off base housing	1-2 months upstairs 1-2 months downstairs
E1-E5	2 Bed	1-3 months
E1-E5	3 Bed	0-2 months
E1-E5	4 Bed	No wait
Newer SNCO	3 Bed	3-6 months
Newer SNCO	4 Bed	6-12 months
CG	3 Bed	6-12 months
CG	4 Bed	6-12 months
FG	3 Bed	1-3 months
FG	4 Bed	6-12 months

These waits are subject to change without notice. Contact the Housing Office for updated wait times.

MCAS Yuma Housing Referrals

The primary source of housing for military families is the civilian housing market in the local Yuma community. We understand that in many cases, on base housing is not the best option for some families. We offer a Referral Service to help with those circumstances that would require off base housing.

Housing Referral Guide (2MB PowerPoint) (updated as changes occur)

Find a Listing

We have a rental listing for apartments. We can also assist you with locating houses, condos, and town-homes out in the local community. Please call the Housing Referral Office at 928-269-2826 for more information.

Apartment Complex Listing (updated every 6 months or as changes by Property Manager occur).

#### **Single Service Member Housing**

Please contact Bachelor Housing, Enlisted Quarters (BEQ): Reservations at 928-269-2591.

BEQ's have Wi-Fi access in the lounge areas.

Please contact Bachelor Housing, Officers Quarters (BOQ): Reservations at 928-269-3578.

BOQ's have Wi-Fi access.

# Household Goods - Overview

## **Arranging Household Goods Shipments**

As soon as you are alerted to your upcoming Permanent Change of Station (PCS) move, you can start getting your house and family ready. Clean up and get rid of junk. Hold a yard sale or take serviceable items you no longer need to a thrift shop or donate to charity. Get important family records together in one place.

If you are going overseas, you should begin to plan what items you will take in your unaccompanied baggage, in your household goods shipment, and what might need to go into permanent storage. Remember, in overseas areas, the electric current is different and houses are generally much smaller than U.S. standards and cannot handle large furniture.

Household Goods Shipping Process

The Defense Personal Property System (DPS) is the online system you will use to manage your household goods shipment. Move.mil explains this new process and provides access to DPS.

Shipping Pets

Planning for shipment of your pet includes researching airline requirements and quarantine restriction laws in your new location. You will need to check with the airlines on the requirements for size, weight, number of animals, kennel construction, documentation and season of the year limitations. Occasionally, small pets can be shipped on military flights but availability and regulations are always changing, as well as fees. Search Move.mil for general information on shipping pets.

Many international locations have strict importation laws including extended quarantines and restrictions on breeds or types of animals that can be brought into the country. Carefully research these rules as they could impact your moving schedule. Not only do overseas locations have strict rules but many locations in the United States have restrictions on certain breeds as well. Review your destination installation's Shipping Pets article for details found on the left hand tool bar on MilitaryINSTALLATIONS.

"It's Your Move" Armed Forces Members

Review "It's Your Move" Armed Forces Members, Part IV, Attachment K1 for detailed information on weight allowances, valuable tips, household goods shipping process, storage, shipping your automobile (POV - Privately Owned Vehicle), arrival and delivery of household goods shipments, claims process, and the customer satisfaction survey.

# Household Goods - Shipping Pets

**Marine Corps Official Pet Policy** 

The United States Marine Corps has set official policy on types of dogs allowed in installation housing and other rules surrounding pets on base. You must read this policy before you plan your move, if you plan to live in government housing.

# **Apartments and Pets**

The majority of apartments and homes for rent will allow a small animal (under 15 lbs), with a pet deposit. No apartment complex will accept animals over 15 lbs. Rental homes are also limited to large animals. We recommend pets stay in another location until adequate arrangements can be made.

#### **Boarding**

There are currently no kennels for boarding aboard MCAS Yuma. However, the city of Yuma offers several boarding services to choose from. The prices are determined on the size of the animal and can range from \$10/day up to \$27/day. There are several boarding locations that do offer a 10% discount for military, so always be sure to ask when making reservations or inquiring about prices.

#### **Registration and Vaccinations**

Pets need to be registered at the Provost Marshal's Office, Bldg. 952 or call 928-269-6303. Your dog or cat will be issued an MCAS identification tag that is to be worn by the pet at all times. There is no cost for registration, but proof of rabies vaccination for cats and dogs and Humane Society registration for dogs must be presented. Dogs and cats living on station must be registered with MCAS Veterinary Service within five days of arrival. Arizona law requires that all dogs be vaccinated and licensed at age four months. New residents of Yuma County have 30 days to comply with this regulation.

Dogs should also be vaccinated against distemper, parvo and corona viruses and cats be vaccinated against distemper and leukemia.

#### Licensing

All dogs three months or older residing in the county must be licensed by Yuma County Humane Society located at 285 N. Figueroa. The license verifies that your dog is current with his/her rabies vaccination. Cost per dog is \$25.00 per non-neutered and \$7 per neutered, per year. Oct - May hours of operation are 9:00 a.m. - 5:00 p.m., Tues - Sat. Appointments can be made at 928-782-1621.

All dogs and cats over three months of age in the City of Yuma are required to be licensed and wear collars with the license tag attached. Effective August 1, 2011, the City of Yuma began administering its own dog licensing program. Cats must be micro chipped if they do not wear a collar. For more information, call 928-373-5000. Licenses already issued by the Humane Society of Yuma will continue to be valid.

#### **Veterinary Services**

MCAS Veterinary Service is located in Bldg. 591, adjacent to the commissary. The veterinarian comes from Army's Yuma Proving Ground once or twice a month depending on the number of appointments. To make an appointment, call the YPG Veterinary Services at DSN 312-328-2064. You may also have your pets vaccinated by a civilian veterinarian, but need to show proof to Pass and Registration office upon registering your pet(s).

#### Quarantine

There are no quarantine regulations.

#### **Pet Travel**

If you will be shipping your animal via airplane, call around to the various airlines for the lowest rates.

# **Special Needs**

As many as 15 percent of military families have members with special needs. These include spouses, children, or dependent parents who require special medical or educational services. These family members have a diagnosed physical, intellectual or emotional condition. The Exceptional Family Member Program (EFMP) serves these families in several ways.

These four articles will provide families with special needs helpful information and points of contact:

Enrollment/EFMP – This article discusses the Exceptional Family Member Program enrollment, which is mandatory for all military personnel who have a member of their family with a medical or educational disability. The article discusses the purpose of enrollment, the process and provides Service-specific differences.

Family Support/EFMP – This article discusses the family support function of the EFMP, which may include information and referral support (to military and community resources), financial management assistance, relocation assistance, and for some families, case management. The article provides Service-specific differences and identifies the point of contact at each installation.

Health Care/Special Needs - The military health care system supports families with special needs in a number of ways. This article describes the special services and provides the point of contact at the Military Treatment Facility. Special Education/EIS – Describes two programs that provide educational intervention for children with disabilities who are from birth to three (early intervention services) or are school aged (3-21) (special education).

# Special Needs - EFMP Enrollment

What is the EFMP?

The EFMP supports military families with special medical and educational considerations. The program has three components:

Identification and enrollment of a family member with special medical and/or educational considerations.

Assignment coordination to determine the availability of services at the projected duty station.

Family support to help families identify and access programs and services.

Identification and Enrollment Who should enroll?

Family members with special medical or educational considerations, including a spouse, child, or a dependent adult, should enroll in the program. This includes family members who:

require special medical services for a chronic diagnosed condition such as asthma, attention deficit disorder, diabetes, multiple sclerosis, etc.

receive ongoing services from a medical specialist

have significant behavioral health concerns

receive early intervention or special education services through an individualized education program (IEP) or individualized family service plan (IFSP)

Why enroll in the EFMP?

EFMP enrollment ensures a family member's diagnosed medical and educational needs are considered during the assignment process. It also allows families to receive the support and assistance they need to navigate medical and educational systems.

How to enroll in the EFMP?

Enrollment in the EFMP is mandatory for active duty military members; members of the Guard or Reserves may enroll according to Service-specific guidance. Paperwork required for enrollment in the EFMP is available from the EFMP medical point of contact at the installation military treatment facility (MTF) or, in the Marine Corps, from local installation's EFMP offices, Marine and Family Services. The forms are also available through the EFMP MCCS website. The forms for enrollment are:

DD Form 2792, Family Member Medical Summary. In order to document medical needs, the service member, spouse, or adult family member completes the demographic information on pages 1-3. The remainder is completed by the family member's physician or other qualified medical professional, and includes the diagnosis, frequency of care, medication, and any special accommodations required by the family member (pages 4-7). Addendums (pages 8-11) are included and completed as applicable.

DD Form 2792-1, Special Education/Early Intervention Summary. In order to document educational needs, the sponsor, parent, or legal guardian completes items 1 - 7 of the first page, as well as 1 and 2 on the second page. The remainder of the form is completed by school or early intervention program personnel. The form includes the child's educational diagnosis and is accompanied by a copy of the IEP or individual family service plan (IFSP)

After the appropriate medical and/or educational provider completes the form, they must be returned to the EFMP medical point of contact.

#### **Assignment Coordination**

What is assignment coordination?

The military mission is the driving force behind the assignment process, but the EFMP enrollment ensures that a family member's special needs are considered in the process. Assignment coordination occurs when the personnel command requests medical and/or educational professionals to review a family member's documented needs to determine the availability of services at a projected location.

Why is assignment coordination important?

Assignment coordination is important because access to appropriate medical and educational services may be limited in some locations, especially in overseas and remote locations. When assignment coordination occurs, family members receive the care and support they require and the service member can focus more clearly on mission-related responsibilities.

# Special Needs - EFMP Family Support

What is the EFMP?

The EFMP supports military families with special medical and educational considerations. The program has three components:

Identification and enrollment of a family member with special medical and/or educational considerations. Assignment coordination to determine the availability of services at the projected duty station.

Family support to help families identify and access programs and services.

# **Family Support**

What is Family Support?

EFMP family support helps families identify and access programs and services. Family support includes, but is not limited to, the following:

information and referral for military and community services education and training about issues related to the special considerations referral to other family support center providers promotion of self-advocacy local school and early intervention services (EIS) information warm handoffs to the EFMP at the next location non-clinical case management, including individualized services plans Where are EFMP family support providers located?

EFMP family support providers are primarily located at installation family support centers. For families who are not located near an installation, consult your Service website for more information about accessing services or call Military OneSource at 1-800-342-9647.

# Special Needs - Health Care

# **Exceptional Family Member Program**

The Exceptional Family Member Program (EFMP) is mandatory for all family members who have been identified with a special medical or educational need. Enrolling in the EFMP ensures that the family member's medical needs will be considered during the assignment coordination process.

#### **Military Treatment Facility**

The clinics and services available at Military Treatment Facilities vary by location. Before you move, identify the MTF that will serve you, visit the MTF's website to learn about the clinics and services available and to get relevant contact information.

#### Moving to a New TRICARE Region

If you anticipate a move to another TRICARE region, work with your local TRICARE Service Center (TSC) or case manager before your move to ensure the transition is as smooth as possible. On arrival at the new duty location, your sponsor should contact the Beneficiary Counseling and Assistance Coordinator (BCAC) or TSC to ensure the transition plans are in place and to obtain authorizations for TRICARE Extended Care Health Option (ECHO) services, if applicable.

# **Beneficiary Counseling and Assistance Coordinator (BCAC)**

All TRICARE Regional Offices and most MTFs are staffed with BCACs (formerly known as Health Benefits Advisors.) BCACs provide information, guidance and assistance on benefit options, TRICARE Prime enrollment, special authorizations, status of claims and eligibility, plus assistance with referrals and appointments. If you or your family member has a more severe medical need, contact your assigned case manager.

#### **Case Management**

Case management involves a team of health care professionals who help you and your family to find solutions to complex health problems. It is important to inform your case manager if you are moving as he/she will connect you with the case manager at your new location.

#### **Extended Care Health Option (ECHO)**

TRICARE ECHO provides financial assistance to beneficiaries of active duty service members who qualify based on specific mental or physical disabilities. ECHO offers an integrated set of services and supplies beyond the basic TRICARE program. ECHO is administered by regional contractors in the TRICARE North, South, and West Regions and by TRICARE Regional Offices in overseas locations.

#### **Transporting Medical Equipment**

Your Installation Transportation Office has special procedures to follow for the transportation of medical equipment that is necessary for medical treatment required by the sponsor or family member. Some types of medical equipment may be shipped in the same manner as Professional Books, Papers, and Equipment (PBP&E).

## Federal and State Health Care Programs

Medicaid - Medicaid pays for medical assistance for certain individuals and families with low incomes and resources. State Medicaid programs are usually administered by departments of social service or departments of medical assistance.

Supplemental Security Income (SSI) - SSI is a cash assistance program intended to meet basic needs for food, clothing and shelter for those who are aged, blind or disabled. It provides cash to meet basic needs for food, clothing, and shelter. Families must reapply upon each move to another state.

Title V of the Social Security Act - Many states have services for children with special health care needs that are funded by the Maternal and Child Health Services Block Grant, or Title V. State departments of health web sites and local health departments will provide information on state health benefits for children with special health care needs. The Maternal and Child Health Bureaus' web site has Title V information organized by State that provide you with Title V points of contact and other pertinent information.

#### **Other Important Resources**

Debt Collection Assistance Officer (DCAO) - TRICARE has a DCAO assigned to TRICARE Regional Offices and MTFs worldwide to help beneficiaries understand and get assistance with debt collection problems related to TRICARE. Individuals who have received a notice from a collection agency or a negative credit report because of a medical or dental bill should be referred to the nearest DCAO.

Family Voices - Family Voices is a national, grassroots clearinghouse for information and education concerning the health care of children with special health needs. Family Voices also has State points of contacts with useful links to State programs and organizations.

#### **Installation Specific Information**

Exceptional Family Member Program (EFMP)

MCAS Yuma cannot accommodate all medical needs. You may research available information, resources and referrals through the EFMP Education, Training, and Outreach Coordinator at 928-269-2949.

#### Provider Availability

There is a limited number of Adult and Child Psychiatric care providers in Yuma.

Yuma is a major agricultural area. For that reason, there are airborne pesticides and herbicides, along with high winds which may exacerbate many asthmatic conditions.

# **Education - Special Education/EIS**

#### **Exceptional Family Member Program**

The Exceptional Family Member Program (EFMP) is mandatory for all family members who have been identified with a special medical or educational need. Enrolling in the EFMP ensures that the family member's medical needs will be considered during the assignment coordination process.

#### Children from Birth to Three Years of Age

The Individuals with Disabilities Education Act (IDEA) requires all States and territories to provide early intervention services to children from birth to age three who are developmentally delayed, or who are at high risk of being developmentally delayed. Early intervention services may be provided by local school districts or health departments. There is no common name across States for the programs, but you may hear them referred to as Part C programs (because Part C is the section of the IDEA that pertains to early intervention).

The National Early Childhood Technical Assistance Center provides a list of State Part C directors and funded programs at their web site. Military OneSource can identify local early intervention programs for you.

Parents of children who receive early intervention services should hand-carry a copy of the Individual Family Service Plan (IFSP) and most current evaluation reports to the new location.

## Children from 3 through 21 Years of Age

The Individuals with Disabilities Education Act (IDEA) requires all States and Territories to provide special education services to children who are from 3 through 21 year of age. Each local school district has a special education director, and each school should have a case study committee or school based committee (terms differ) that attends to special education students' needs.

Parents of children receiving special education and related services should hand-carry all pertinent school and medical documents to include their children's Individualized Education Program (IEP) and current testing and evaluation reports to the new school.

The IDEA requires that if a child transfers to a district in the same state, the receiving school must provide comparable services to those in the child's IEP from the sending district's until the new school develops and implements a new IEP. If a child transfers to another State, the receiving district must provide comparable services to those in the child's IEP from the sending district until the receiving district completes an evaluation and creates a new IEP.

# Others who can help you:

Parent Training and Information Centers Each state is home to at least one Parent Training and Information Center (PTI). PTIs serve families of children and young adults from birth to age 22 with all disabilities: physical, cognitive, emotional, and learning. They help families obtain appropriate education and services for their children with disabilities; work to improve education results for all children; train and inform parents and professionals on a variety of topics; resolve problems between families and schools or other agencies; and connect children with disabilities to community resources that address their needs. The Technical Assistance Alliance for Parent Centers provides addresses and phone number of the centers in your state.

STOMP (Specialized Training of Military Parents) is a federally funded Parent Training and Information (PTI) Center established to assist military families who have children with special education or health needs. The staff of the STOMP Project are parents of children who have disabilities and have experience in raising their children in military communities and traveling with their spouses to different locations.

Washington PAVE STOMP Project 6316 So. 12th St. Tacoma, WA 98465 253-565-2266 (v/tty) 1-800-5-PARENT (v/tty) Fax: 253-566-8052

- ...

Email

#### **Installation Specific Information**

For early intervention assistance, school districts request individuals contact them for specific information. You may obtain additional information by contacting:

National Information Center for Children & Youth with Handicaps at P.O. Box 1492 Washington, D.C. 20010, Telephone 1-800-695-0285

Other services and assistance can be provided at the Child Development Center, New Parent Support Group, and Navy Marine Corps Relief Society Visiting Nurse.

Each school district provides Exceptional Student Services provides services for students between the ages of three and fourteen who have special needs. All students with disabilities categorically eligible under the Individuals with Disabilities Education Act regardless of severity may receive services. These include students with impairments in speech and language, hearing, health, and vision; orthopedic impairments; emotional and learning disabilities; mental retardation: autism: and multiple disabilities.

Educational services are available across the continuum from full inclusion in the general education classroom to offcampus alternative setting to homebound or residential placement. A team of individuals familiar with the student's needs determines the least restrictive environment for each student with special education. Recognizing the goal to provide an integrated, inclusive learning community, the District offers supports in neighborhood schools and students are placed in their home schools if possible. If placement in the home school does not meet the needs of the student, transportation is provided to the service school.

Approximately 50 special education teachers and their aides provide exceptional student services. School psychologist and psychologist's assistance offer a variety of services to the students. Speech therapists, occupational therapists, a physical therapist, an adaptive physical education teacher, and a teacher of orthopedic impairments are also available for related services. Extended school year services are provided for students for whom it is appropriate.

#### Special Programs

Preschool classes are offered for eligible students from their third birthday to age five (prior to kindergarten). Preschool students may be found eligible for services if they have significant speech or language delays, moderate developmental delays, or severe developmental delays.

Technology is important for student with special needs, computers are used for many skills. Additionally, some students for communication and literacy acquisition use highly specialized equipment. Cooking and laundry facilities are include in some classrooms for student who need to learn basic independent living skills.

# **Program Information Contacts**

Information regarding specific programs may be obtained by contacting the school in your residence area or by contacting the Exceptional Student Services office at 928-502-7800. For more information about the Preschool programs, please call 928-502-8140.

# Health Care - Overview

#### **Moving With TRICARE**

Whether moving stateside or overseas, active duty families can now switch their TRICARE Prime enrollment by phone! Before you start your move, contact your losing TRICARE health care contractor to see if you need to switch to a new region. TRICARE does the rest! You must update DEERS (Defense Enrollment Eligibility Reporting System) with your new address so you do not have any disruptions in service and your enrollment moves with you. Get contact information, and more TRICARE moving tips on the TRICARE website.

Your TRICARE coverage is completely portable-meaning it moves with you. You are covered worldwide-both in-transit to your new duty location and once you arrive-but depending on where you go, you may use a different TRICARE health plan option. Additionally, you may have different enrollment steps depending on which health plan option is available in your new area.

#### When Enrolled in a TRICARE Prime Option

The TRICARE Prime options include TRICARE Prime and TRICARE Prime Remote for stateside and TRICARE Prime Overseas and TRICARE Prime Remote Overseas for overseas. Follow these simple steps to set-up Prime coverage in your new location without a break in coverage.

Do not disenroll from your TRICARE Prime option before you move.

Call your losing contractor and provide information about your upcoming move; new duty station, expected date of arrival, cell phone number, valid email address, and eligible family members moving to the new location. Your losing contractor passes the information along to your new contractor.

Tour rosing contractor passes the information along to your new contractor.

Within five days of your anticipated arrival, your new contractor will try to call/contact you to confirm your arrival and enrollment choices.

Once you agree to the transfer, the process is complete. It could take up to four days, but you never lose TRICAREPrime/Prime Remote coverage.

There are other ways to set-up Prime in your new area:

Before moving, visit your local TRICARE Service Center to complete an enrollment change form.

Go online and set-up your new enrollment via the Beneficiary Web Enrollment website.

Download and complete a TRICARE Prime Enrollment Application and PCM Change Form. Mail it to the new contractor or drop it at a local TRICARE Service Center.

Enroll when you in-process at your new duty station.

Enrollment and assignment of a new primary care manager (PCM) should occur within 30 days when moving within the same region, a new region or overseas.

Update your personal information in the Defense Enrollment Eligibility Reporting System (DEERS) immediately, as your new location reflected in DEERS is the key to transferring enrollment.

Where you are moving determines which Prime option is available.

# **Prime Options in the United States**

TRICARE Prime

TRICARE Prime is offered in Prime Service Areas-geographic areas typically located around a military treatment facility-throughout the country.

#### **TRICARE Prime Remote**

In non-Prime service areas, which are generally 60 minutes (one hour) drive-time or 50 miles from the nearest MTF, TRICARE offers TRICARE Prime Remote. Enrollment is normally with a network provider when available; otherwise, enrollment is with a TRICARE authorized provider who manages all of your care. Any TRICARE-eligible family members living with you in a TRICARE Prime Remote area can enroll in TRICARE Prime Remote for active duty family members. Be sure to include them on the enrollment form.

TRICARE Managed Care Support Partner		Call Toll-Free	Website	
Region				
North	Health Net Federal Services, Inc.	877-874-2273	www.hnfs.com	
South	Humana Military Healthcare Services, Inc.	800-444-5445	www.humana-military.com	
West	UnitedHealthcare Military & Veterans	877-988-9378	http://www.uhcmilitarywest.com/	

# **Prime Options Outside the United States**

TRICARE - Eurasia - Africa

TRICARE Prime Overseas (TOP)/TRICARE Prime Remote Overseas

TRICARE Prime Remote Overseas is a Prime option offered in designated remote overseas locations. Command-sponsored family members who reside with you are eligible for TRICARE Prime Overseas. Be sure to include all family members who wish to use TRICARE Prime Overseas.

Before you move to another overseas area or to an area within the United States, contact the nearest TRICARE Service Center or managed care contractor for assistance.

TRICARE - Latin America and Canada

	TOP Regional Call Center (1)	TOP Regional Call Center (1) Singapore: +65-6339-2676 1-877-678-1208 (Toll-free from the U.S.)
<b>TOP Regional Call Center (1)</b> +44-20-8762-8384	+1-215-942-8393 1-877-451-8659	http://www.tricare-overseas.com/
1-877-678-1207	(Toll-free from the U.S.)	Sydney: +61-9273-2710
(Toll-free from the U.S.) http://www.tricare-overseas.com/	http://www.tricare-overseas.com/	1-877-678-1209 (Toll-free from the U.S.)
Medical Assistance (2)	<b>Medical Assistance (2)</b> +1-215-942-8320	http://www.tricare-overseas.com/
+44-20-8762-8133	11213312 0320	Medical Assistance (2)

## **TRICARE Area Office**

+49-6302-67-6314 314-496-6314 (DSN)

Toll Free: 1-888-777-8343, option #1

teoweb@europe.tricare.osd.mil

www.tricare.mil/eurasiaafrica

#### **TRICARE Area Office**

+1-210-292-8520 312-554-8520 (DSN)

Toll Free: 1-888-777-8343 option #3

taoloc@tma.osd.mil www.tricare.mil/tlac

# **TRICARE Area Office**

Singapore: +65-6338-9277 Sydney: +61-2-9273-2760

**TRICARE - Pacific** 

+81-6117-43-2036 315-643-2036 (DSN)

Toll Free (If calling from U.S.): Singapore: 1-877-678-1208 Sydney: 1-877-678-1209

tpao.csc@med.navy.mil

http://www.tricare.mil/pacific

# Health Care Claims (Active Duty)

TRICARE Active Duty Claims PO Box 7968 Madison, WI 53707-7968 USA

# Health Care Claims (Non-active duty)

TRICARE Overseas Program P.O. Box 8976 Madison, WI 53708-8976 USA

# Health Care Claims (Active Duty)

TRICARE Active Duty Claims P.O. Box 7968 Madison WI 53707-7968 USA

# Health Care Claims (Non-active duty)

TRICARE Overseas Program PO Box 7985 Madison, WI 53707-7985 USA

# Health Care Claims (Active Duty)

TRICARE Active Duty Claims PO Box 7968 Madison, WI 53707-7968 USA

# Health Care Claims (Non-active duty)

TRICARE Overseas Program PO Box 7985 Madison. WI 53707-7985 USA

- (1) For toll-free numbers contact www.tricare-overseas.com
- (2) Only call Medical Assistance numbers to coordinate overseas emergency care

## When Using TRICARE Standard and Extra

TRICARE Standard and Extra are available to family members only. Active duty service members are required to enroll in one of the Prime options described above.

TRICARE Standard and Extra are available throughout the United States and enrollment is not required. Any eligible active duty family member who is registered in DEERS may use these programs by seeing any network (Extra) or non-network TRICARE authorized provider. In areas outside of the United States, active duty family members who do not want to use a Prime option may use TRICARE Standard Overseas by seeing qualified host nation providers.

If you are already using TRICARE Standard and Extra, moving is easy.

Once you arrive at your new location, update your personal information in the Defense Enrollment Eligibility Reporting System (DEERS) immediately.

Find TRICARE-authorized providers in your new area.

Here are a few things to remember about using TRICARE Standard and Extra in a new region

In the U.S.: Visit your new regional contractor's website for a list of network providers. Remember, if you see network providers, you will be using the Extra option and pay lower cost shares.

Outside of the U.S.: Contact International SOS or the MTF Service Center for help locating a qualified host nation provider. The TRICARE Extra option is not available in overseas areas.

If you move to a new region, you will have a new claims address for submitting your TRICARE claims.

Learn your new region's prior authorization requirements because these requirements can differ by region.

#### When Using TRICARE For Life

TRICARE For Life-TRICARE's supplemental coverage for those who are eligible for Medicare **and have purchased Medicare Part B** - requires no enrollment and you will have a smooth transition when you move. TRICARE for Life contact information: WPS TRICARE For Life, P.O. Box 7889, Madison, WI 53707-7889; 1-866-773-0404; TDD 1-866-773-0405.

Once you arrive at your new location, update your personal information in the Defense Enrollment Eligibility Reporting System (DEERS) immediately.

Find Medicare providers in your new area.

Visit Medicare's website.

If you move overseas, your TRICARE For Life coverage may change depending on where you move. In U.S. Territories such as Guam, Puerto Rico and the U.S. Virgin Islands, TRICARE For Life coverage works the same as the stateside program. But, in all other overseas locations, TRICARE For Life Overseas works differently because Medicare does not provide coverage in most overseas locations. Therefore, TRICARE is the primary payer. You can get care from any host nation provider and may have to pay up front for care received. You will be responsible for TRICARE deductibles and cost shares.

Contact International SOS, or the TRICARE Area Office for the overseas area where you are moving, or the nearest American Embassy Health Unit for assistance finding a host nation provider.

Note\*\*\* Active Duty and Active Duty Family Members are not required to purchase Medicare Part B until the sponsor is ready to retire or during the special enrollment period. However, it is highly encouraged to purchase it once eligible to avoid loss of TRICARE coverage.

#### **Getting Care Along the Way**

Routine Medical and Dental Care-Get it before you go.

Before you move, make sure you have received any routine medical or dental care you think you might need during the time you will be traveling. Or, delay the care until you get to your new duty location. Check supply of all prescription medications and get refills/new prescriptions until you can make an appointment with your new Primary Care Manager (PCM) at your new duty site.

Emergency Care in the United States-Call 911 or go to the nearest emergency room.

TRICARE defines emergency care as medical services provided for a sudden or unexpected medical or psychiatric condition, or the sudden worsening of a chronic (ongoing) condition that is threatening to life, limb, or sight and needs immediate medical treatment, or which has painful symptoms that need immediate relief to stop suffering. If you are near a military treatment facility (MTF), you should go to the MTF or military dental treatment facility for emergency services. If you are seen in a civilian facility, contact your PCM or regional contractor within 24 hours.

Urgent care in the United States-Coordinate with your PCM and/or regional contractor.

TRICARE defines urgent care as medical care for a condition that will not result in disability or death if not treated immediately but should be treated within 24 hours to avoid further complications. If you are in a Prime program, you must coordinate urgent care with your primary care manager and/or regional contractor before receiving the care. If you are in TRICARE Standard and Extra or TRICARE For Life, you can receive care as you normally would. You should, however, contact your contractor as soon as possible to coordinate any prior authorizations that are needed.

Emergency or Urgent care Overseas follow these steps

AD and ADFM enrolled in TRICARE Prime and travelling outside the United States:

Contact the TRICARE Area Office, or go to their website for assistance finding Emergency or Urgent care. AD and ADFM stationed overseas:

For Urgent care coordination, contact your MTF PCM, or

Contact the closest TRICARE Area Office, or

Contact the TRICARE Overseas Regional Call Center, or

Go to their website (internationalsos.com)

You do not need prior authorization for emergency or urgent care but the TRICARE Area Office or TRICARE Global Remote Call Center will help you find the best care available in the overseas area in which you are traveling.

#### Filling Prescriptions on the Road

You should have all your prescriptions filled before you leave, but if you need a prescription filled while you are traveling in the United States, you have several options:

If near an MTF, fill the prescription at the MTF pharmacy.

Find the closest TRICARE network pharmacy.

If a network pharmacy is not available, you can visit a non-network pharmacy. In this case, you may have to pay up front for your medications and file a claim with Express Scripts, Inc., for reimbursement. For more details, visit the TRICARE website.

The TRICARE home-delivery is not recommended for a prescription you need right away, but if you'll be away for a long time, you can arrange for any regular prescriptions to be filled via the mail-order pharmacy. Your pharmacy coverage is limited overseas:

TRICARE network pharmacies are only located in the United States, Puerto Rico, Guam and the U.S. Virgin Islands. You can have prescriptions filled at host-nation pharmacies, if necessary. Host-nation pharmacies are treated the same as non-network pharmacies. If you have prescriptions filled at a host-nation pharmacy, you should expect to pay for the total amount up front and file a claim with Wisconsin Physicians Service for partial reimbursement. To learn more about pharmacy claims, visit the TRICARE website.

To use the mail-order pharmacy overseas, the prescription must be from a U.S. licensed provider and you must have an APO or FPO address.

# If You Have Questions

Your regional contractors and TRICARE Area Offices are available to answer your questions. These offices are listed above. Find even more information about moving, updating DEERS, the TRICARE regions and much more at the TRICARE website.

# **Installation Specific Information**

#### Medical Care

The Branch Health Clinic's mission is to provide general practice outpatient medical care to active duty members of the uniformed services. Additionally, subject to the availability of medical staff, space and other resources, an array of general medical care is provided to family members of active duty and retirees and their family members on an

enrollment basis.

Inpatient care for active duty members is provided in the local community or through the Naval Hospital at San Diego and Camp Pendleton. Family members and retirees requiring inpatient and outpatient medical care not available at the clinic are referred to local civilian medical sources under TRICARE.

TRICARE is an enrollment based system devised to provide beneficiaries with a Primary Care Manager who will assess each patient's medical needs and provide appropriate medical care. The TRICARE Service Center, located next to the Branch Health Clinic, provides medical benefit and enrollment information for family members and retirees.

Clinic hours are 7:30 a.m. to 4:30 p.m., Mon, Tues, Wed and Fri., and 7:30 a.m. to Noon on Thursday. For clinic appointments, call the appointment line at 928-269-2700.

After Hours Care -- After hours and weekends when the clinic is closed, all routine medical care will be deferred until the next working day. Contact the Clinic Mate of the Day (MOD) at pager 928-502-2160 (TRICARE Prime beneficiaries enrolled with the MTF only) for urgent medical care guestions.

Emergencies -- All emergencies are handled by the local civilian hospital.

Dental Care

The Dental Clinic is available for use by active duty military only.

# Child and Youth Programs

#### **General Information**

The Department of Defense (DoD) and the Military Services take great pride in the variety and quality of services provided to children and youth on installations worldwide. While the services provided depend on the size of the location, the standards and quality of services are consistent and meet established regulations. The network has hundreds of locations worldwide serving over 1.3 million children.

#### **Child Development Centers (CDC)**

These facilities generally offer child care for children ages six weeks to 5 years old. Care is typically available weekdays. CDCs vary in size; the average CDC cares for about 200 children. All programs must be certified by the DoD and accredited by a national accrediting body such as the National Association for the Education of Young Children.

#### Family Child Care (FCC)

With FCC, children receive their care in the private home of a certified provider living in government-owned or leased housing or in state-licensed homes in the community. Family child care provides accommodating child care arrangements, including night, weekend, and flexible hourly care for shift work.

In-home childcare programs offer comparable care to a CDC. Providers must be certified by the DoD, and some seek additional accreditation from the National Association of Family Child Care (NAFCC). Regulations limit the number of children that may be cared for at one time: no more than six children under age eight, and no more than two children under two years old.

#### School-Age Care (SAC)

DoD SAC programs are offered for children, kindergarten through 12 years of age before and/or after school, during holidays, and summer vacations. Emphasis is placed on SAC programs which meet community needs, reinforce family values, and promote the cognitive, social, emotional, and physical development of children. SAC may be provided in DoD Youth Centers, Child Development Centers or other suitable facilities. To expand school-age care program spaces, DoD policy encourages use of youth centers; on-and off-base schools, and other suitable facilities such as community centers. Accreditation of DoD SAC programs is a requirement. Accreditation sets the professional standards for after school programs and helps families identify high-quality programs.

# **Waiting List**

Due to a high demand for care, you may be placed on a wait list. Your position on the wait list depends on many factors that are at the discretion of the installation and may include your spouse's military status, the date you apply, deployment and your employment. If these factors change while you are on the wait list, your position will be changed accordingly, so it is important that you keep your information up-to-date.

Childcare is not an entitlement, and fees are income-based. Fees throughout the child development system of care fall

into fee ranges set by DoD.

To apply for child care, fill out DD Form 2606, the Department of Defense Child Development Program Request for Care Record and return the paperwork to Parent Central Services at your installation.

The Department of Defense has a long history of providing positive youth programs that focus on alternative activities for youth during out-of-school hours. Today, DoD continues to be committed to youth by providing consistent guidance and stable and dynamic programs in more than 350 youth programs worldwide. DoD promotes positive youth development by designing programs to recognize the achievements of youth and by developing partnerships with other youth-serving organizations like the Boys & Girls Clubs of America and 4-H that offer a variety of resources. Programs for teens and pre-teens vary from one base to another, but are governed by a consistent DoD instruction. Programs prepare young people to meet the challenges of adolescence and adulthood through a coordinated, progressive series of activities and experiences that help them become socially, emotionally, physically and cognitively competent. Programs usually include physical fitness and sports, arts and recreation, training in leadership, life skills and career/volunteer opportunities, mentoring, intervention and support services.

# Child Care

#### **Child Development Services**

The MCAS Yuma, Children Youth and Teen Program (CYTP) offers programs to the military community for children ages 6 weeks to 18 years. There are five components to this organization that consist of Resource and Referral/Supplemental Programs and Services (R&R), Child Development Center (CDC), Youth Center (YC) and Family Child Care (FCC) and the School Liaison (SL). All programs offering childcare/youth services provide meals/snacks and participate in the Child and Adult Care Food Program through the Arizona Department of Education. We are an equal opportunity employer/provider.

Comprehensive inspections of all CYTP programs occur twice annually; once by Headquarters Marine Corps and again in a Multi-disciplinary Inspection from Marine Corps Air Station. Other inspections occur monthly and quarterly. Background checks are completed on all CDC and YC staff and on FCC providers to ensure children are in the best environment. Staff and providers in the CYTP receive training and can earn their Child Development Associate while working with the CYTP.

#### Registration

Central registration is required for all CYTP Services. For registration information call 928-269-3251 or 928-269-3234 or 269-2349.

#### Resource and Referral Supplemental Programs and Services (R&R)

Registration and enrollment for all programs within CYTP is taken at the R&R office to include the maintenance of the waiting list for classrooms and providers that are full. All children requiring care on MCAS Yuma must be registered with the R&R. To apply for child care, fill out DD Form 2606, the Department of Defense Child Development Program Request for Care Record and return to the R&R office. Active duty personnel not assigned to MCAS Yuma may submit a letter of hardship outlining their need to have children cared for at MCAS Yuma instead of their assigned duty station. These will be reviewed on a case-by-case basis for determination of placement at MCAS Yuma. R&R also contracts for the after-hours childcare needs of the units on the installation for events like dining ins, deployment and return briefs, Marine Corps balls, etc.

#### **Child Development Center and Annex**

The MCAS Yuma Child Development Center is accredited through the National Association for the Education of Young Children. This accreditation is only given to programs that can demonstrate standards of excellence for high quality, developmentally appropriate early childhood programs. The CDC is open from 0600-1800 Monday through Friday, except on federal holidays, and provides full day, part day and hourly care. In addition to high quality programs offered, children are served breakfast, lunch and an afternoon snack. Full and part day fees are based on total family income and determined on a sliding fee scale. Pay stubs or LESs for both working parents must be provided. There is a 10% second child discount for children in the same family enrolled in full day programs. Hourly rates are \$4.00 an hour per child.

# Programs Offered

The CDC offers the following programs for patrons of the MCAS Yuma community:

Full Day Program - This is for children ages 6 weeks through kindergarten and is designed to assist parents needing up to 12 hours of daily childcare between the hours of 0600 and 1800, Monday through Friday.

Hourly Care - Reservations for hourly care between 0600 and 1800, Monday through Friday, can be made at the CDC up to one week in advance on a first come first serve basis when space is available.

Part Day Preschool - This program is open from September through May for children ages 3 to 5 years old. Children attend Monday through Thursday either from 0900 to 1200 or from 1330 to 1630.

Age Group	Age
Infant	6 wk. to 12 mo.
Pre-toddlers	12 mo. to 24 mo.
Toddler	24 mo to 36 mo.
Pre-school	3 yr. to 5 yr.
School Age	6 yr. to 12 yr.
Family Child Care (FCC)	6 wk. To 12 yr.

# Eligibility

Eligibility requirements are children of active duty military, DoD civilian personnel paid from appropriated funds (APF's) and non-appropriated funds (NAF's), active duty Coast Guard, reservists on active duty or during inactive duty for training, and DoD contract personnel who are performing mission related duty on the installation. Retirees may be eligible when a waiting list does not exist and space is available.

Registration occurs through the CYTP Resource and Referral office. All children requiring care on MCAS Yuma must be registered with the Child Development Center Annex, Bldg. 1071. Active duty personnel not assigned to MCAS Yuma may submit a letter of hardship outlining their need to have children cared for at MCAS Yuma instead of their assigned duty station. There will be reviewed on a case-by-case basis for determination of placement at MCAS Yuma.

#### Costs

Full day and part day fees are based on total family income. Parents must provide pay statements for both working parents. Military parents must include their BAS, BAH (BAH equivalent if living on post). There is a 10% second child discount for children in the same family enrolled in full day programs. Hourly rates are available at \$4.00 an hour per child. A reservation is required to be made in advance.

#### Availability

A waiting listed is maintained for all childcare programs and it is strongly advised for parents to place their child's name on the list as soon as possible. Parents who have Permanent Change of Station (PCS) orders to MCAS Yuma or expectant mothers are strongly encouraged to place their child's name on the "future needs" waiting list upon receipt of their orders to MCAS Yuma or confirmation of pregnancy.

#### **School Age Care (SAC)**

School Age Care (SAC) is open to children who are kindergarten age through age 12. This program is officially accredited by Council on Accreditation (COA), a hallmark in quality care and programming. Youth enrolled in this program are offered fun activities and an opportunity to participate in a power hour (a homework program) when school is in session.

Before and After School Care hours are Monday through Friday from 0600 to 0800 and 1400 to 1800, with the exception of early release days (We follow the schedules of Yuma One School District and Desert View Academy.) Camps are offered during school breaks (winter, spring and summer) from 6:00 a.m.to 6:00 p.m.

## Family Child Care (FCC)

Family Child Care Homes are another option available to parents. FCC provides quality, certified care by military spouses operating in their homes. FCC is comparable to center based care yet offers a "home away from home" environment. Other benefits of using FCC include flexible hours, such as nights and weekends, lower child/adult ratios resulting in more one to one interaction, and siblings can be enrolled together in one FCC home.

FCC providers, like CYTP staff, are required to successfully complete background check prior to being a part of the program. Other requirements prior to certification are 40 hours of training, and inspections by fire, health, and safety departments. FCC providers create daily schedules, weekly activity plans, and nutritious menus for the children in their care. Contracts between the parent and provider are signed prior to enrollment, and fees are comparable to the fees charged elsewhere in the CYTP.

Orientation classes for New Providers are held monthly, and registration is required two weeks in advance. The fee for the 40 hour orientation is \$30, which includes a start-up kit, and free child care at the CDC, if space is available. A Lending Library is available to certified providers, which includes cribs, high chairs, sleeping mats, toys and other

materials necessary to open a child care home.

# Youth Services

#### **Youth Services**

Youth Sponsorship Program

Youth Sponsors are available for kids, age 7-17 years old. When a member desires the assignment of a youth sponsor, the relocation office makes an attempt to assign a sponsor who has children the same age as the children of the inbound member. This program assists youth in becoming acquainted with the opportunities awaiting them in the Yuma area. The youths correspond by mail or email in order to find out exactly what to expect upon their arrival here.

Contact Marine and Family Services, Relocation Office, for assignment of Sponsor or Support Organizations. You may reach them at 928-269-2425.

#### **Youth Center (YC)**

Open Recreation is a free program for registered youth! Through the open recreation program, Youth can actively participate in a variety Boys & Girls Clubs of America (BGCA) programming/clubs that encourage out of town trips, community sports games, trivia nights, community involvement and much more!

#### Offered to:

Open to youth ages 10 to 18 (still in high school) from 1400-1800, Monday through Friday. Youth ages 5 to 9 may also join in the open recreation program from 1600-1800 Monday through Friday. Every Friday night registered youth ages 10 and up are offered a different themed night with fun as the main focus: such as Mystery Night, Birthday Day Celebration, Girls'/Guys' Night Out and many more entertaining events. Youth ages 10 and up can hang out rom 1900-2200 unless otherwise stated!

Stop by the youth center for a calendar of events of the festive activities offered to the Youth or visit us on YC MCAS Yuma facebook!

#### **Youth Sports**

Youth Sports activities are all inclusive and open to all dependants of active duty, military reservists, retired military and DOD employed civilians associated with MCAS Yuma, ages 5-12 unless specified otherwise. We offer Soccer, Basketball, T-Ball, Coach Pitch, and Flag Football.

Registration dates are announced prior to each program or clinic and are subject to change. Fees, schedules, and age divisions are also subject to change.

Youth Sports can be found at the Community Center in Bldg. 1093. Regular office hours are M-F, 7:30 a.m. - 4:30 p.m. The current cost for registration is \$49 per child. For further details or information, please call 928-269-2324.

Click here to view the Intramural Sports Calendar

#### **Scouting**

#### **Boy Scouts**

Local Boy Scouts provide a variety of fun and exciting programs for youth in 1st through 5th grades and older youth age 11 to 21 years old. These programs instill character, citizenship, and promote physical fitness. Programs offered are: Cub Scouts (male youth age 6-10 in 1st through 5th grade); Soccer Scouts (male and female youth in 1st through 6th grade); Boy Scouts (male youth age 11-18); Venturing (male and female youth age 14-21). Through the Learning for Life Division, we also offer a career exploration program called Exploring in a variety of career fields (male and female youth age 14-21). Boy Scouts of America Troop 95 MCAS Yuma serves children aboard the installation.

# Girl Scouts

There is no active Girl Scout Troop aboard the installation.

For more information on Yuma Scout activities, contact the Goldsmith Building located at 1950 West 3rd Street Yuma, AZ 85364, 928-782-9193.

#### **Youth Religious Programs**

Nursery for toddlers through pre-school age children will be offered during all worship services and educational programs. The Chapel holds additional programs such as Bible studies, Vacation Bible School and seasonal activities. For additional information contact the Station Chapel at 928-269-2371.

#### School Age Care (SAC)

#### Programs Offered

School Age Care (SAC) offers before and after-school care while school is in session and both full day and 7 hour camps during school breaks serving children Kindergarten through age 12. School Age Care (SAC) before and after school operating on the Yuma School District #1 school calendar - from 6:00 a.m. to 8:30 a.m. before school and after school M, T, TH, from 2:00 p.m. to 6:00 p.m., Wednesday, 1:30 p.m. to 6:00 p.m. and Fridays 1:30 p.m. to 6:00 p.m. Yuma School District #1 provides bus transportation from Palmcroft Elementary School, Woodard Jr. High, and Kofa High School from the base to the schools and back. Desert View Academy (charter school) provides transportation with limited space. The SAC program is accredited by the National After-School Association providing high quality care and activities for school aged children. Fees for services are based on total family income and determined on a sliding fee scale. Current leave and earning statements from family members are required at the time of enrollment.

#### School Liaison (SL)

The School Liaison provides a much-needed link between the Yuma Local Education Agencies (LEAs), military families and the Marine Corps Air Station. The SL is available to help parents and school age children with transition assistance into a new school environment, addressing issues or concerns regarding K-12 education, providing information about the local schools including school performance, assisting with graduation requirements, record transfer, and educational opportunities. The School Liaison is the key Resource and Referral for military families seeking assistance with K-12 education. The School Liaison may be reached at 928-269-5373.

# New Parent Support Program

# **Marine Corps New Parent Support Program**

The New Parent Support Program (NPSP) helps to build strong healthy families to cope with stress, isolation, deployment, post-deployment reunions, and the everyday demands of parenthood through a variety of programs including support groups and parenting classes. This program offers expectant parents, parents of newborns and young children the opportunity to learn new skills as parents and to improve old ones. The confidential services also offer you the opportunity to express your concerns and ask questions.

# **Programs Offered**

Programs and Services offered by NPSP include:

Dad's Baby Boot Camp and Mom's Basic Training -- Classes provide expectant parents and those with an infant an understanding of the infant's world and the basic skills necessary for loving, safe care.

Parent Classes -- Classes provide "hands on" information for parents to make informed, responsible decisions about their toddlers and young children.

Referrals -- Assistance with information and referrals provide help for finding the appropriate military and community services.

Play Morning -- An interactive play group designed to teach parents developmentally appropriate play and to help children improve their social, cognitive, and motor skills.

Home Visits -- Help with your concerns as a parent or parent-to-be in the privacy of your home by a warm, caring professional.

NPSP services are available to families regardless of whether they live on or off the military installation.

#### **Staff Qualifications**

The New Parent Support Program (NPSP) is a professional team of licensed social workers and registered nurses who provide supportive and caring services to military families. All staff must complete a criminal background check.

Our trained, supervised home visitors have extensive knowledge of the issues encountered by today's parents. These home visitors are sensitive to the unique challenges facing military families.

# **Eligibility Requirements**

Marine families and sister service families, stationed at or near a Marine Corps installation, who are expecting a child or have a child under six years of age, are eligible to participate free of charge in all of the services offered by NPSP.

#### **Enrollment Criteria**

Families participating in Play Morning must provide documentation of your child's immunization record signed by a physician or a medical treatment facility.

#### How to enroll

Enrollment is as easy as dialing our telephone number. Call the NPSP at your installation during regular business hours.

# **Installation Specific Information**

The MCAS Yuma New Parent Support Program supports expectant families and parents of children, birth to 5 years of age. The services include parenting classes, in-home visitation, support groups and interactive play groups. NPSP is available at Marine Corps installations worldwide. Eligible clients are not limited to first-time parents. The program encourages participants to learn and grow as parents with the goal of enjoying their role and feeling more confident as parents. Staff are able to offer linkage and referrals to appropriate community resources including school and libraries, play groups in the community and services for children with special needs. The confidential services also offer you the opportunity to express your concerns and ask questions. Participation is voluntary and available to families who live both on and off the installation.

New Parent Support Program Class Offerings 2014

Daddy's Baby Boot Camp- Another 8 hour class that offers both partners information on caring for their infants and providing for their safe and healthy development. Emphasis is placed on Shaken Baby Syndrome and its prevention.

Mom's Basic Training -A childbirth preparation class for both partners. It is an 8 hours class offered once a month. It provides information to help the couple cope with the last trimester, learn about the birth experience, and prepare for the return home with the new baby.

Home Visitations

Provide parenting information and support in the privacy of your own home. Some of the topics covered are discipline, toilet-training, ages and stages, newborn care, developmental testing, child care issues, Shaken Baby Syndrome, SIDS, play and bonding, and provide information about community and military resources.

YRMC Hospital Tour

This is a tour provided by the Health Educator from the hospital to help expectant parents become aware of the hospital environment prior to delivery of their baby.

# Family Center

#### **Programs and Services**

A key resource on your installation and a gateway to accessing all of the resources available to you, the Marine and Family Services provides support to help you balance the demands of family and the military lifestyle. The Marine and Family Services is one part of the overall installation family support system, which is the network of agencies, programs, services, partnerships and individuals that supports your personal and family life readiness, mobilization and deployment readiness, and mobility and economic readiness. The Marine and Family Services should be one of you first stops upon arriving at an installation; its programs and services will be an important resource for you and your family.

Marine Corps Family Team Building -- (MCFRB) provides educational resources and services to foster personal growth and enhance the readiness of Marine Corps families.

Deployment Support -- Assists you during all phases of the deployment cycle, providing workshops on deployment, as well as referral to deployment-related resources, to help you and your family manage the challenges of deployment. Also includes the MCFTB Readiness and Support Training, which offers assistance to units by connecting unit Family Readiness Officers (FROs) and commands, assisting with family readiness issues, and delivering pre-, during, and post-deployment presentations.

Family Readiness Program Training -- Family Readiness Program Training provides necessary training for Command Teams, FROs, Family Readiness Advisors, and Family Readiness Assistants on their roles and responsibilities in the Unit Family Readiness Program.

Lifestyle Insights, Networking, Knowledge and Skills (LINKS) -- Provides information to all Marines and family members on the resources available and methods for meeting the challenges of the military lifestyle. Sessions are available for Marines, spouses, children/teens, and parents/extended family members of marines. Live, online, and printed versions are available.

Relocation Assistance -- Provides information, referral, resources and tools to help you with permanent change of station (PCS) moves. Services include a loan closet from which families may borrow basic household goods; assistance with in-transit emergencies; pre-departure classes called the PCS Move Workshop; arrival services to include a New Arrivals or Welcome Aboard Orientation, local community tours and other move-related topics such as buying or selling homes; sponsorship training and individual PCS planning.

Personal Financial Management Program -- This program provides financial education, training, counseling, and referral to military personnel and their family members. You can learn more about budgeting, credit management, mortgage counseling, and car buying.

Transition Assistance Management Program (TAMP) -- Provides career/employment assistance, vocational guidance, and transition information to separating Marines and their family members. The tools and information provided enable all separating Marines and their family members to make a successful transition from military to civilian life. Separating Marines are counseled and advised of the availability of these programs, services and their responsibility for attending prior to leaving the military.

Family Member Employment -- This program helps assist family members to achieve their goals through employment and education and/or volunteerism. The career counseling and information provided can help you identify your career development goals. The program will provide guidance on the current labor market, average salaries and wage trends in your area.

Information and Referral -- An integral function of Marine and Family Services, information and referral services can assist you in locating needed services and programs available on your installation, through civilian agencies in the local community, and via national resources.

Exceptional Family Member Program -- (EFMP) assists Marine families in managing the dual demands of a Marine Corps career and the special needs of a family member. An Exceptional Family Member (EFM) is a family member, enrolled in DEERS and residing with their sponsor, who may require special medical or educational services based upon a diagnosed physical, intellectual or emotional need.

Counseling Services -- Provides education, counseling services including Family Advocacy Program counseling, and workshops to individuals and families seeking self improvement or assistance dealing with domestic abuse.

Substance Abuse Program -- Provides policies and guidance to improve the capability of commanding officers and Marines in preventing and treating alcohol and drug abuse problems that detract from unit performance and mission readiness.

Lifelong Learning -- The Marine Corps Lifelong Learning Program provides personal and professional learning opportunities for Marines regardless of duty station. Lifelong Learning includes the Voluntary Education Program, which provides active-duty service members the opportunity to reach their educational goals.

Children, Youth, and Teen Programs -- Such programs focus on the needs of families in order to provide maximum access to useful, flexible, and affordable programs such as child development, social, recreational, and athletic programs. Children, youth and teens, ages 6 weeks to 18 years, are served in integrated, balanced, quality programs that support the continuum of the Marines family, on- and off base.

New Parent Support Program - Complementary to the Children, Youth and Teen Programs, the NPSP offers a wide range of support services to Marine families with children from birth through five years of age.

Marine and Family Services may also provide other services, such as counseling, family advocacy, fitness and recreation programs and exceptional family member support. Services vary by location.

# **Employment - Overview**

# **Employment Options**

Local Economic Climate

Arizona is a right to work state, which typically means that wages are lower. The largest employers in Yuma and the surrounding area are Yuma Proving Ground (YPG), MCAS Yuma, and Yuma Regional Medical Center. There are approximately 14-17 federal agencies in Yuma. There is very little industry in Yuma and the surrounding areas. As

new businesses come to Yuma wages and employment opportunities have increased. As is the case in most regions, there is a severe shortage of nurses and are still in high demand. With the poor economic conditions nationwide, Yuma has been especially hard hit. For information regarding Federal Employment (GS positions) at MCAS Yuma, visit their website. For a list of current MCCS positions on base visit the MCCS Installations website.

The Career Resource Management Center, 928-269-3159/5181, along with its Family Member Employment Assistance Program, 928-269-2680 is located in Bldg. 850, The NAFI Human Resources Office, located in building 633, (928-269-2209), and the Human Resources Office (HRO), located at Avenue 3E, Trailer #1975, (928-269-2240) should also be early stops for those seeking employment.

Currently, unemployment figures are 31.9%, almost three times the national average. Wages in the agricultural industry and service sector start at minimum wage: \$7.90. Secretarial and clerical jobs earn about \$10.00 hourly, and food service workers start at \$7.90. Due to the general downturn in the economy, Yuma currently has limited employment opportunities. Part-time employment is very limited.

Good Prospects: Nursing, Clerical, Food Service, Sales, and Behavioral Health Professionals

Fair Prospects: Education, Social Services, Medical & Dental Front/Back Office, Veterinarian Assistants, Bookkeeping/Accounting

Poor Prospects: Computer Programming and Secretarial

Your Installation Family Member Employment Specialist can help you with:

Employment prospects in the new location

Career Counseling/Assessments: know yourself and focus on the type of work best suited for your aptitude, abilities, and temperament

Educational Workshops: resume writing, job interview techniques

Know how to prepare for an interview: dress for success, what to say, what to ask, and employer's commonly asked questions

Federal Application Information: 10 Steps to a Federal Resume Workshop, understand the complicated application process and learn about Federal employment opportunities

Spouse Preference

Executive Order 13473, dated September 28, 2008, authorized the noncompetitive appointment of certain military spouses to competitive service positions; this became effective September 11, 2009. Please contact your Family Member Employment Assistance Program Specialist for details or visit FEDSHIREVETS for more information.

### Employment Documentation

For job hunting purposes, be sure to bring with you all employment records and information, resumes, transcripts, certificates, and licenses. Proof of eligibility to work in the United States is also required. These documents include but are not limited to a birth certificate issued by a U.S. state, jurisdiction or territory or the U.S. State Department, U.S. Certificate of Naturalization or Citizenship, U.S. passport, Social Security card and/or Alien Registration Receipt Card.

#### **Unemployment Compensation**

Unemployment compensation may be available for the spouse of a newly assigned military member or civilian employee. For more information please contact the Arizona Department of Economic Security.

#### **Transition Assistance Management Program**

The Career Resource Management Center/Transition Assistance Management Program (TAMP) provides career/employment assistance, vocational/educational guidance, and transition information to separating Marines and their family members. The tools and information provided enable all separating Marines and their family members to make a successful transition from military to civilian life.

#### Eligibility

Transition services are available to all Marines and their family members who are within 12 months of separation or 24 months of retirement. Pre-separation counseling and the Transition Assistance Program (TAP) workshop are mandatory for all separating Marines.

The Transition Assistance Program aboard MCAS Yuma offers the following quality programs and services:

Mandatory Pre-separation Counseling
Individual Transition Plan (ITP)
Career Coaching
Financial planning
Instruction in resume preparation, cover letter, and job applications

Job analysis techniques

Job search techniques and preparation

Job interview techniques

Mandatory Transition Readiness Seminar (TRS)

Career assessment

Employment and training assistance

Information on Federal, State, and local programs providing assistance

Veteran's benefits

Disabled Transition Assistance Program

Verification of Military Experience and Training (VMET) and Form (DD-Form 2568)

Federal employment application information

For additional information, contact your local Transition Assistance Management Program (TAMP) office at 928-269-3159.

#### **Tuition Assistance**

MyCAA

For information on MyCAA and Military Spouse Education and Career Opportunities, visit Military OneSource.

# Relocation Assistance

#### **Programs and Services**

While moving is always stressful, your stress can be drastically reduced if you take full advantage of the information, education, and personal assistance provided to you by the Relocation Program. This is the place to find answers and get referral to other installation resources as well as assistance with in-transit emergencies. The most important thing you can do to ensure a smooth move is to start planning early using the many Relocation Assistance program services and tools available.

Individual PCS Planning -- Most relocation programs offer one-on-one consultation for anyone needing assistance. In particular those making their first military move, first overseas move, or those with challenging and complex situations such as special needs family members or financial problems should call the Relocation Program for an appointment.

Military Installations and Plan My Move -- For managing and planning your move, use these two DoD sponsored webbased relocation tools with information on over 250 installations worldwide. You can estimate expenses, find the forms necessary for housing and household goods, keep a calendar of events and take other necessary actions to ensure a successful move.

Loan Closet -- Basic household goods items are available to borrow while waiting for your personal property predeparture or upon arrival. The typical items in stock include: pots and pans, dishes, silverware, irons, ironing boards, pak-n-play, high chairs, and infant/toddler car seats. Generally, towels and bed linens are not available, so these should be packed in your hold baggage.

Workshops and Briefings -- The classes offered vary from installation to installation but you can generally find classes on buying, selling and renting smart, budgeting and finance, moving with children, general moving preparation and many other moving related topics.

*Pre-departure Briefings* -- Sometimes called Smooth Move or PCS Briefings, you and your spouse will want to attend for sure. These briefings provide essential information that can prevent you from making uninformed and costly decisions before your move.

Settling-in Services -- These may include welcome wagon services, local area tours with childcare often provided, or basic household items to use until your goods arrive. Overseas arrival services may include introductory language classes and cultural awareness training.

Deployment Support -- The Family Center assists unit family readiness groups and Ombudsman programs during the entire deployment cycle. Support includes services for special needs, classes on deployment preparation, managing finances, helping children adjust, family separation, return and reunion, and information on resources available locally and on-line.

Foreign Born Spouse Support -- Whether your question concerns immigration and naturalization, learning the English language or how to take local transportation, the Relocation Program provides assistance, classes and referrals.

Emergency Assistance -- From time-to-time emergencies occur while moving, the Relocation Program office has the

resources to provide emergency financial assistance and referrals.

Transition Assistance -- This is a mandatory program available to assist personnel and family members when they separate from the military. The Relocation Assistance office will establish your individual transition plan and refer you to all the installation and community resources necessary to complete a successful transition.

#### **Installation Specific Information**

The Information & Referral Program and Relocation Services office can provide you with information on any military installation located in the States or Overseas. The types of assistance available are Welcome Aboard Packets, Loan Locker, Maps, Breakdown of Entitlements, Sponsorship and financial preparedness.

# Loan Closet

#### **Items Available**

A temporary Loan Locker is available to active duty and families checking-in or checking out of the Air Station.

Sleeping Mats Card Table/Chairs Kitchen Kit Ironing Board Iron Coffee Maker Toaster Pak-n-Play High Chair

#### **How to Borrow**

These items are available for 30-days, free of charge. Items may be checked out at the Relocation Assistance Program (RAP) office, located at T40 (Behind the Post Office), Monday-Friday from 7:00 a.m. - 4:30 p.m. Holiday hours may vary. For additional information contact, 928-269-2949.

# Financial Assistance

#### **Financial Assistance**

An Accredited Financial Counselor is available (FREE) for any questions or assistance you need on any financial item. Are you living from payday to payday, debts are overwhelming, can't stick with a budget, manage your checkbook, or don't know what is on your credit report or how to dispute things, the PFM is here to help. Would you like to know how to start investing? Buy a car and not get ripped off? Make money with the Thrift Savings Plan (TSP)? Financial Planning for the future? Relieve that stress and take control of your finances today, instead of the finances taking control of you.

Other services provided by Personal Finance Management:

Investment Planning
ROTH IRA's
Traditional IRA's
Government Securities
Savings Bonds
Money Management
Pay/Allowances
Budgeting/Cash
Management
Use of Credit
Consumer Benefits and Rights
Major Purchase Planning
Financial Planning
Goal Setting
Transitional Challenges

# **Emergency Assistance**

## **Emergency Assistance Organizations & Contacts**

Navy-Marine Corps Relief Society

In times of emergency or urgent need, financial assistance can be requested from the Navy-Marine Corps Relief Society. The Society offers interest-free loans or grants for emergency transportation, funerals, medical/dental bills, food, rent, utilities, essential vehicle repairs, and more, in addition to basic financial counseling.

Contact the Yuma office at 928-269-2373, located at Bldg. 645, Rm 101, for more information or to make an appointment. After normal work hours, weekends, and holidays, the American Red Cross covers emergencies that can't wait until the next business day, call toll-free, 1-877-272-7337.

If an emergency happens outside the Yuma area (while traveling), contact the American Red Cross (above) or the closest military aid agency (Air Force Aid Society, Army Emergency Relief, or Coast Guard Mutual Assistance). All above agencies will act on behalf of NMCRS and process requests for emergency financial assistance.

#### American Red Cross

Serving Military Families - The American Red Cross plays a vital role in supporting military and their families wherever they go around the globe. Emergency communications, financial assistance, counseling and other support are available to active duty personnel, National Guard and Reservists. Retired military members, and their immediate families.

#### **Emergency Communications**

Today's American Red Cross is keeping pace with the changing military. Using the latest in computer and telecommunications technology, the Red Cross allows military members stationed all over the world to send messages to loved ones back home during an emergency other important events. These communications are delivered around-the-clock, seven days a week, 365 days a year. Call 1-877-272-7337 (toll-free within the continental United States).

Both active duty and community-based military can count on the Red Cross to provide:

Emergency Communication Access to Financial Assistance Counseling Assistance to Veterans Victim Advocate

If you or someone you know is a victim of domestic violence or sexual assault you can call Family Advocacy at 928-269-2561 or the 24-Hour Emergency Hotline at 928-941-3650.

# Victim Advocates Provide:

Restricted/unrestricted intervention services Provide 24-hour crisis intervention services

Safety planning

Provide emotional support and encouragement

Inform victims of their rights within the Marine Corps and the civilian community while ensuring these rights and victims' integrity are maintained

Intervene on behalf of victims with service providers and commands

Accompany victims to services and other proceedings such as court appearances and legal interviews

Provide information to victims about resources and referrals to services

Provide victims information on the Department of Defense's Transitional Compensation Program For further assistance you can also contact the SARC at 928-941-3601 or the Provost Marshall Office at 928-269-2204/2361.

# **Emergencies En route**

If you are near a military installation, contact the Marine & Family Services or Family Readiness Officer of the Command of your gaining command. Always have some money set aside for emergencies. For newly arriving personnel, if there is a situation that needs emergency attention, contact your sponsor for assistance. If your sponsor is not available, contact your future command S-1, Admin or Personnel Officer, or Officer of the Day.

Command Duty Officer: 928-269-2252

#### **Emergency Contact Numbers**

MCAS Base Information 928-269-2011

Military Police 928-269-2204/2361

MCAS Branch Medical Clinic, for urgent care after hours/weekends please call the clinic duty officer at pager 928-376-2282

American Red Cross, Grand Canyon Chapter 1-800-842-7349 Navy-Marine Corps Relief Society 928-269-2373/2374 Marine and Family Services-Family Advocacy 928-269-2561 MCCS Marine and Family Services-928-269-5615

# Legal Assistance

## **Legal Services**

Legal Assistance can provide you with the following services:

Consumer law issues Contract disputes Landlord/ Tenant disputes Review of contracts Non-support issues Family law issues Guardianships Divorces (Uncontested) Detailed Wills/ Advance Medical Directives Name changes **Immigration** Arizona Military Tax exemption forms Power of Attorney Tax assistance Family Care Plan guidance Services Not Provided by Legal Assistance:

Living Trusts
Claims against the government
BCNR Petitions
Fitness report rebuttals
Court-martial or NJP counseling
Traffic Violations
DUI/DWI Counseling
Most Criminal Matters on Bankruptcy
Conservatorships
Adoptions

# **Deployment Support**

# Marine Corps Family Team Building Programs

Whether you are new to the Marine Corps or Yuma, or seasoned member of the Marine Corps Family, MCFTB has opportunities for everyone. MCFTB welcomes all including Marines, Sailors, spouses, children, parents, fiancées, siblings, etc.

MCFTB is open Monday through Friday, 8:00 a.m. - 4:00 p.m., and located in Building 598 (next to Commissary). All classes and events are free of charge, but require registration. Childcare reimbursement is also available with advance registration. Also, we are always in need of volunteers for on-going programs and for special events. Please contact us if you are interested.

We welcome you to stop by for a class schedule, a MCAS Yuma Resource Guide, information about the Family Readiness Program, and for details about resources, on and off base, available to Marine and Sailor Families. Our class calendar is available on the MCCS website, the MCFTB Facebook page, as well as on our MCFTB Quarterly Postcards. These postcards are delivered to all on-base housing and available in 598, the Exchange, Library, Post Office, and other locations on base.

Readiness and Deployment Support - 928-269-6553

Readiness & Deployment Support Programs provide classes and briefs designed to educate, build resiliency, and support Marines, Sailors, and families, including children, before, during, and after deployments. Readiness and Deployment Support prepares families for the unique challenges of a deployment. Programs provide information, tools, and resources critical for preparing and sustaining Marines and their family members. Programs include:

**Pre-Deployment Briefs**: For Marines and Spouses

Kids-N-Deployment Workshops: Includes Deployment Stress & Coping, Safe and Sound at Home, Understanding the

Money, Casualty Assistance, and Combat Stress

**In-the-Midst Workshops**: Supports and sustains spouses during a deployment **Return & Reunion Brief**: Discusses the process of homecoming with Spouses

Kids-N-Reunion Workshops: Prepares kids to adjust to the return of a deployed parent

Lifestyle Insights, Networking, Knowledge, and Skills (L.I.N.K.S.) - 928-269-6503

This essential "Marine Corps 101" class is offered for Marines, Spouses, Couples, Kids (6+), and Tweens/Teens. L.I.N.K.S. covers topics such as deployments, finances, local and on-base resources, and Marine Corps customs and traditions. This is the perfect class for those new to the Marine Corps, new to Yuma, or those needing a refresher on the ever changing Marine Corps. There is something for everyone!

Family Readiness Program - 928-269-6553

MCFTB supports your Unit's Family Readiness Officer (FRO), Command Team, and volunteer assistants and advisors. Visit this page to learn more about the Family Readiness Program and for contact information for your FRO.

LifeSkills - 928-269-6544

LifeSkills classes offer opportunities for personal and professional growth, as well for developing practical life competencies. New classes appear monthly so check our schedule to find a workshop that interests you. Read on for descriptions of classes offered.

Prevention and Relationship Enhancement Program (PREP) 928-269-2371

PREP provides engaged or newly married couples with tools to enhance their communication and problem-solving skills; tools that are key for a lasting, healthy marriage. Taught by Yuma Chaplains the first Thursday of every month.

Chaplain's Religious Enrichment Development Operation (CREDO)

CREDO retreats help people grow personally and spiritually. Various retreats are available from Marriage Enrichment to Family Building.

# Contact Information

**DSN Dialing Instructions:** When dialing a DSN number from U.S. installation to U.S. installation, it is unnecessary to dial the 312 area code. When dialing a DSN number to/from overseas locations, the DSN area code must be included.

Yuma, AZ 85369-9132 Phone 928-269-2034 / 928-269-5615 Phone (DSN) 312-269-2425 Fax 928-269-2657 Fax (DSN) 312-269-2657 Email | Website | Map

#### **Automotive Services**

Service Station Quilter Street Bldg. 570 Yuma, AZ 85369

#### **Adult Education Centers**

Life Long Learning & Education Aldrich Street Bldg. 850 Yuma, AZ 85369 Phone 928-269-3248 Phone (DSN) 312-269-3248 Fax 928-269-3334 Fax (DSN) 312-269-3334 Mon - Fri 7:00 a.m. - 3:30 p.m. Sat and Sun - closed Holidays - closed Email | Website | Map

#### **Barracks/Single Service Member Housing**

Billeting Office Martini Avenue Bldg. 1058 MCAS Yuma, AZ 85369 Phone 928-269-2110 Phone (DSN) 312-269-2110 Mon - Fri 5:30 a.m. - 7:00 p.m. Sat 8:00 a.m. - 5:00 p.m. Sun 10:00 a.m. - 5:00 p.m. Holidays 6:00 a.m. - 1:00 p.m. Email | Website | Map

#### **Beauty/Barber Shops**

Barber Shop Martini Avenue Bldg. 965 Yuma, AZ 85369 Phone 928-269-2115 Phone (DSN) 312-269-2115 Mon - Fri 7:00 a.m. - 6:00 p.m. Sat 8:00 a.m. - 3:00 p.m. Sun 9:00 a.m. - 5:00 p.m. Email | Website | Map

#### **Chapels**

Chapels Bldg. 1177 Yuma, AZ 85369 Phone 928-269-2371 Phone (DSN) 312-269-2371 Fax 928-269-3644 Fax (DSN) 312-269-3644 Mon - Fri 7:30 a.m. - 4:00 p.m. Email | Website | Map

#### **Child Development Centers**

Child Development Center (CDC) Annex Martini Avenue Bldg. 1071 Yuma, AZ 85369 Phone 928-269-2349 Phone (DSN) 312-269-2349 Fax 928-269-0194 Fax (DSN) 312-269-0194 Mon - Fri 6:00 a.m. - 6:00 p.m. Sat and Sun - closed Holidays - closed Website | Map

#### Citizenship and Immigration Services

Citizenship & Immigration Services Aldrich Street Bldg. 852 Yuma, AZ 85369 Phone 928-269-2481 Phone (DSN) 312-269-2350 Fax 928-269-6008 Fax (DSN) 312-269-6008 7:30 a.m. - 11:30 a.m. and 1:00 p.m. - 4:30 p.m. Sat and Sun - closed Holidays - closed Website | Map

Phone 928-269-3578 Phone (DSN) 312-269-3578 Fax 928-269-3349 Fax (DSN) 312-269-3349 Open 24 hours a day, 7 days a week Email | Website | Map

#### **Beneficiary Counseling Assistance Coordinators**

Health Benefit Advisor Blda. 1175 Yuma, AZ 85369-9116 Phone 928-269-2916 / 928-269-6179 Phone (DSN) 312-269-2916 Fax 928-269-6178 Fax (DSN) 312-269-6178 Mon - Fri 7:30 a.m. - 4:30 p.m. Thurs. open til 12:00 Sat and Sun - closed Holidays - closed Email | Website | Map

#### **Child Development Centers**

Child Development Center (CDC) Martini Ave Bldg. 1085 Yuma, AZ 85369 Phone 928-269-2350 Phone (DSN) 312-269-2350 Fax 928-269-5354 Fax (DSN) 312-269-5354 Mon - Fri 6:00 a.m. - 6:00 p.m. Sat and Sun - closed Holidays - closed Email | Website | Map

#### **Child and Youth Registration and Referral**

Resource and Referral Supplemental Programs Child Development Center (CDC) Annex Martini Avenue Building 1071 Yuma, AZ 85369 Phone 928-269-3251/3234 Phone (DSN) 312-269-3251 Fax 928-269-0194 Fax (DSN) 312-269-0194 Mon - Fri: 7:30 a.m. - 6:00 p.m. Sat, Sun and Federal Holidays - Closed

#### **Civilian Personnel Office**

Website | Map

Human Resources Office (HRO) Avenue 3E Located 1/2 mile South of the Main Gate Yuma, AZ 85369 Phone 928-269-2240 Phone (DSN) 312-269-2240 Fax 928-269-3146 Fax (DSN) 312-269-3146 Mon - Fri 7:30 a.m. - 3:00 p.m. Sat and Sun - closed Holidays - closed Email | Website | Map

## Commissary/Shoppette

Commissary
Narr Avenue
Bldg. 590
Yuma, AZ 85369
Phone 928-269-2245
Phone (DSN) 312-269-2245
Fax 928-341-0131
Fax (DSN) 312-269-0131
Tue - Fri 9:00 a.m.- 7:00 p.m.
Sat 8:00 a.m. - 5:00 p.m.
Sun 11:00 a.m. - 4:00 p.m.
Mon & Holidays - closed
Email | Website | Map

#### **Dental Clinics**

Dental Clinic
Bldg. 1175
Yuma, AZ 85369
Phone 928-269-2353 / 928-269-2927
Phone (DSN) 312-269-2353/2927
Fax 928-269-0501
Fax (DSN) 312-269-0501
Mon - Thu 7:30 a.m. - 4:00 p.m.
Fri 7: 30 a.m. - 12:00 p.m.
Sat and Sun - closed
Holidays - closed
Email | Map

## **EFMP - Family Support**

EFMP / Family Support
Behind Post Office
T 40
Attn: EFMP
P.O. Box 99132
Yuma, AZ 85369-9132
Phone 928-269-5233
Fax 928-269-2657
Mon - Fri 7:30 a.m. - 4:30 p.m.
Sat and Sun - closed
Holidays - closed
Email | Website | Map

#### Exchange(s)

Exchange
Martini Avenue
Bldg. 965
Yuma, AZ 85369
Phone 928-269-3567
Phone (DSN) 312-269-3567
Fax 928-269-2432
Fax (DSN) 312-269-2432
Mon - Sat 6:00 a.m. - 11:00 p.m.
Sun 7:00 a.m. - 11:00 p.m.
Holidays - 9:00 a.m. - 9:00 p.m.
Email | Website | Map

#### **Family Center**

Marine and Family Services P.O. Box 99132

#### Commissary/Shoppette

Marine Mart
Martini Avenue
Bldg. 965
Yuma, AZ 85369
Phone 928-269-3567
Phone (DSN) 312-269-3567
Fax 928-269-2432
Fax (DSN) 312-269-2432
Mon - Sat 6:00 a.m. - 11:00 p.m.
Sun 7:00 a.m. - 11:00 p.m.
Holidays 9:00 a.m. - 9:00 p.m.
Email | Website | Map

## **EFMP - Enrollment**

EFMP / Enrollment PO Box 99132 2630 E Hart Street Yuma, AZ 85369-9132 Phone 928-269-2949 Fax 928-269-2657 Mon - Fri 7:00 a.m. - 4:30 p.m. Sat and Sun - closed Holidays - closed Website | Map

## **Emergency Relief Services**

Navy/Marine Corps Relief Society

Narr Avenue
Bldg. 645
Yuma, AZ 85369
Phone 928-269-2373
Phone (DSN) 312-269-2373
Fax 928-269-3393
Fax (DSN) 312-269-3393
Mon - Fri 8:00 a.m. - 4:00 p.m.
Sat and Sun - closed
Holidays - closed
Thrift Shop:
Tue, Wed, and Thu from 9:00 a.m. to 1:00 p.m.
Email | Website | Map

#### **Family Advocacy Program**

Counseling Branch
Narr Avenue
Box 99132
Bldg. 598
MCAS Yuma, AZ 85369-9132
Phone 928-269-2561
Phone (DSN) 312-269-2561
Fax 928-269-6051
Fax (DSN) 312-269-6051
Mon - Fri 7:00 a.m. - 3:30 p.m.
Sat and Sun - closed
Holidays - closed
Email | Website | Map

## **Family Child Care/Child Development Homes**

Family Child Care (FCC)
Martini Avenue

Yuma, AZ 85369 Phone 928-269-5615 Phone (DSN) 312-269-5615 Fax 928-269-2657 Fax (DSN) 312-269-2657 Mon - Fri 7:00 a.m. - 4:30 p.m. Sat and Sun - closed Holidays - closed Email | Website | Map

#### **Financial Institutions**

Armed Forces Bank, N.A.
Inside Main Exchange
Martini Avenue Bldg. 965
Yuma, AZ 85365
Phone 928-726-4363
Fax 928-726-4380
Mon - Thu 9:00 a.m. - 4:00 p.m.
Fri 9:00 a.m. - 5:00 p.m.
Sat 9:00 a.m. - 1:00 p.m.
Sun - closed
Holidays - closed
Website | Map

#### **Gymnasiums/Fitness Centers**

Station Gym
Hart Street
Bldg 693
Yuma, AZ 85369
Phone 928-269-2727
Phone (DSN) 312-269-2727
Fax 928-269-0116
Fax (DSN) 312-269-0116
Mon - Fri 4:00 a.m. - 9:00p.m.
Sat, Sun & Holidays 8:00 a.m. - 4:00 p.m.
Email | Website | Map

# Household Goods/Transportation Office (inbound)

Household Goods/Transportation (Inbound)
Spears Street
Bldg. 328W
Yuma, AZ 85369
Phone 928-269-2313 / 928-269-2311
Phone (DSN) 312-269-5312 / 2311
Fax 928-269-2273
Fax (DSN) 312- 269-2273
Mon, Tue, Wed and Fri 7:30 a.m. - 11:30 a.m.
Thu 7:30 a.m. - 1:00 p.m.
Sat and Sun - closed
Holidays - closed
Website | Website | Map

## **Housing Office/Government Housing**

Housing Assignments/Referrals Martini Avenue Bldg. 1080 Yuma, AZ 85369 Phone 928-269-2826 Phone (DSN) 312-269-2826 Building 1071
MCAS Yuma, AZ 85369
Phone 928-269-3233 / 928-269-2350
Phone (DSN) 312-269-3233
Fax 928-269-0194
Fax (DSN) 312-269-0194
Mon - Fri 7:30 a.m. - 4:00 p.m.
Sat and Sun - closed
Holidays - closed
Email | Website | Map

#### **Financial Institutions**

Navy Federal Credit Union Hart Street & Martini Street Yuma, AZ 85365 Phone 888-842-6328 Fax 928-344-5196 Mon - Fri 9:00 a.m. - 5:30 p.m. Sat 9:00 a.m. - 1:00 p.m. Sun - closed Holidays - closed Website | Map

# **Hospitals/Medical Treatment Facility(s)**

Branch Health Clinic
Bldg. 1175
Yuma, AZ 85369
Phone 928-269-2772 / 888-639-7812 (toll free) / 928-2692700 (appt. line)
Phone (DSN) 312-269-2772
Fax 928-269-0890
Fax (DSN) 312-269-0890
Mon, Wed, Fri 7:30 a.m. - 4:30 p.m.
Thur 7:30 a.m. - 12:00 p.m.
Sat and Sun - closed
Holidays - closed
Website | Map

# **Household Goods/Transportation Office (outbound)**

Household Goods/Transportation (Outbound)
Spears Street
Bldg. 328W
Yuma, AZ 85369
Phone 928-269-2311 / 928-269-2313
Phone (DSN) 312-269-5312/2311
Fax 928-269-2273
Fax (DSN) 312-269-2273
Mon, Tue, Wed and Fri 7:30 a.m. - 4:30 p.m.
Thu 7:30 a.m. - 11:30 a.m.
Sat and Sun - closed
Holidays - closed
Website | Website | Map

## Housing Referral Office/Housing Privatization

Lincoln Military Housing Martini Avenue Bldg. 1080 Yuma, AZ 85369 Phone 928-344-1240 Fax 928-344-4192 Fax 928-269-3284
Fax (DSN) 312-269-3284
Mon - Fri 7:00 a.m. - 3:30 p.m.
Sat and Sun - closed
Holidays - closed
Email | Website | Map

**ID/CAC Card Processing** 

ID/CAC Card Processing Building 852 Yuma, AZ 85369 Phone 928-269-3588 Phone (DSN) 312-269-3588 Fax 928-269-6245 Fax (DSN) 312-269-6245 Mon-Fri (Walk-ins) 7:00 a.m. – 11:30 a.m.

Afternoons by Appointment Only 1:00 p.m. - 3:00 p.m.
Thursday Afternoon PKI Only- No appointments

Email | Website | Map

**Information and Referral Services** 

Information & Referral Building 850 Room 110 Yuma, AZ 85369-9132 Phone 928-269-2034 Mon - Fri 7:30 a.m. - 4:00 p.m. Sat and Sun - closed Holidays - closed Email | Website | Map

Library

Station Library
Galbreath Ave.
Bldg. 633
MCAS Yuma, AZ 85369
Phone 928-269-2785
Phone (DSN) 312-269-2785
Fax 928-269-2795
Fax (DSN) 312-269-2795
Mon - Thu 9:00 a.m. - 8:00 p.m.
Fri 9:00 a.m. - 5:00 p.m.
Sat 10:00 a.m. - 2:00 p.m.
Sun 1:00 p.m. - 5:00 p.m.
Holidays - Hours may vary
Email | Website | Map

**Military Clothing Sales** 

Military Clothing
Martini Avenue
Bldg. 965
Yuma, AZ 85369
Phone 928-269-2747
Phone (DSN) 312-269-2747
Fax 928-269-2432
Fax (DSN) 312-269-2432
Mon – Fri 6:00 a.m. – 9:00 p.m.
Sat and Sun 8:00 a.m. – 9:00 p.m.
Holidays 9:00 a.m. – 9:00 p.m.
Website | Map

Mon - Sat 8:30 a.m. - 5:30 p.m. Sun - closed Holidays - closed Email | Website | Map

**ID/CAC Card Processing** 

Pass & Registration Aldrich Street Building 952 Yuma, AZ 85369 Phone 928-269-2888 Phone (DSN) 312-269-2888 Fax 928-269-6246 Fax (DSN) 312-269-6246 Mon - Fri 6:00 a.m. - 3:15 p.m. Closed Sat, Sun & Holidays Email | Website | Map

Legal Services/JAG

Legal Assistance Corner of Quilter & Shaw Ave. Bldg. 852 Yuma, AZ 85369 Phone 928-269-2481 / 928-269-3586 Phone (DSN) 312-269-3586 Fax 928-269-6008 Fax (DSN) 312-269-3486 Mon - Fri 7:30 a.m. - 4:30 p.m. Sat and Sun - closed Holidays - closed Email | Website | Map

MWR (Morale Welfare and Recreation)

Marine Corps Community Services (MCCS)
Galbreath Ave. & Aldrich St
Bldg. 633
Yuma, AZ 85369-9132
Phone 928-269-2422
Phone (DSN) 312-269-2422
Fax 928-269-5592
Fax (DSN) 312-269-5592
Mon - Fri 7:30 a.m. - 4:30 p.m.
Sat and Sun - closed
Holidays - closed
Website | Map

**New Parent Support Program** 

New Parent Support Program
Narr Avenue
Bldg. 645
Yuma, AZ 85369-9132
Phone 928-269-2308
Phone (DSN) 312-269-2308
Fax 928-269-5568
Fax (DSN) 312-269-5568
Mon - Fri 7:30 a.m. - 4:00 p.m.
Sat and Sun - closed
Holidays - closed
Website | Map

# Non-appropriated Funds (NAF) Human Resources

MCCS Personnel
Aldrich Street
Box 99132, Bldg. 633
Yuma, AZ 85369-9132
Phone 928-269-2209
Phone (DSN) 312-269-2209
Fax 928-269-6201
Fax (DSN) 312-269-6201
Mon - Fri 7:30 a.m. - 4:30 p.m.
Sat and Sun - closed
Holidays - closed
Email | Website | Map

# **Personnel Support Office**

Officer of the Day (OOD)
Shaw Avenue
Bldg. 980
Yuma, AZ 85369
Phone 928-269-2252
Phone (DSN) 312-269-2252
Open 24 hours a day, 7 days a week
Map

#### **Retirement Services**

Retired Activities Office
Corner of Quilter St and Shaw Ave.
Bldg. 852
MCAS Yuma, AZ 85369
Phone 928-269-5616
Phone (DSN) 312-269-5616
Fax 928-269-3723
Fax (DSN) 312-269-3723
Mon-Fri 7:00 a.m. - 3:30 p.m.
Closed Sat - Sun, including Holidays
Email | Website | Map

# **School Liaison Office/Community Schools**

School Liaison Services
Building T40
MCAS Yuma, AZ 85369
Phone 928-269-5373
Phone (DSN) 312-269-5373
Fax 928-269-0194
Fax (DSN) 312-269-5354
Mon – Fri 8:00 a.m. – 4:30 p.m.
Sat and Sun - closed
Email | Website | Website | Map

#### **Temporary Lodging/Billeting**

Dos Rios Inn Shaw Avenue Bldg. 1088 MCAS Yuma, AZ 85369

#### **Personal Financial Management Services**

Financial Counselor
Building 850 Room 110
Yuma, AZ 85369-9132
Phone 928-269-2034
Mon - Fri 7:30 a.m. - 4:00 p.m.
Sat and Sun - closed
Holidays - closed
Email | Website | Map

#### Restaurants/Fast Food

Sonoran Pueblo
Hart Street
Bldg. 1200
Yuma, AZ 85369
Phone 928-269-2711/2712
Phone (DSN) 312-269-2711
Fax 928-269-5621
Fax (DSN) 312-269-5621
Wed 6:00 p.m. – 8:00 p.m.
Sat – closed
Sun 10:00 a.m. – 1:00 p.m.
Holidays – closed
Email | Website | Map

#### **School Age Care**

Youth Center
Martini Avenue
Bldg. 1050
MCAS Yuma, AZ 85369
Phone 928-269-3659 / 928-269-5390 / 928-269-5390
Phone (DSN) 312-269-3659
Fax 928-269-3650
Fax (DSN) 312-269-3650
Mon - Thu 6:00 a.m. - 6:00 p.m.
Fri 6:00 a.m. - 10:00 p.m.
Sat - Sun - closed
Email | Website | Map

# **Spouse Education, Training and Careers**

Family Employment Readiness
Corner of Quilter Street and Shaw Avenue
Building 850
MCAS Yuma, AZ 85369-9132
Phone 928-269-2680
Phone (DSN) 312-269-2680
Fax 928-269-3723
Fax (DSN) 312-269-3723
Mon - Fri 7:00 a.m. - 3:30 p.m.
Sat and Sun - closed
Holidays - closed
Email | Website | Map

# **Transition Assistance Program**

Transition Assistance Program (TAP) Corner of Quilter St and Shaw Ave. Box 99132, Bldg. 852 Yuma, AZ 85369-9132 Phone 928-269-2262 Phone (DSN) 312-269-2262 Fax 928-269-6639 Fax (DSN) 312-269-6639 Mon - Sun 24 Hours Email | Website | Map

**Travel Office** 

Great Escapes Travel Co. Martini Avenue Bldg. 965 (Located in the Main Exchange) MCAS Yuma, AZ 85369 Phone 928-269-5300 Phone (DSN) 312-269-5300 Fax 928-269-5300 Fax (DSN) 312-269-2432 Mon - Fri 9:00 a.m. - 5:00 p.m. Sat 9:00 a.m. - 1:00 p.m. Sun and Holidays - closed Email | Website | Map

**Victim Advocate Services** 

Victim Advocate Services Narr Avenue Box 99132, Bldg. 598 Yuma, AZ 85369-9132 Phone 928-269-2561 / 928-941-3650 (emergency number) / 928-269-2204/2361 (Provost Marshall Office) Phone (DSN) 312-269-2561/941-3650 Fax 928-269-6051 Fax (DSN) 312-269-6051 Monday - Friday 7:00 a.m. - 3:30 p.m. Sat, Sun, Holidays, after 3:30 p.m. - call emergency number

#### **Youth Programs/Centers**

Email | Website | Map

Youth Center Martini Avenue Bldg. 1050 MCAS Yuma, AZ 85369 Phone 928-269-3659 / 928-269-5390 / 928-269-5390 Phone (DSN) 312-269-3659 Fax 928-269-3650 Fax (DSN) 312-269-3650 Mon - Thu 6:00 a.m. - 6:00 p.m. Fri 6:00 a.m. - 10:00 p.m. Sat - Sun - closed Email | Website | Map

Phone 928-269-3159 / 928-269-5181 / 928-269-3150 Phone (DSN) 312-269-3159 Fax 928-269-3723 Fax (DSN) 312-269-3723 Mon - Fri 7:00 a.m. - 3:30 p.m. Sat and Sun - closed Holidays - closed Email | Website | Map

#### **Veterinary Services**

Veterinary **Quilter Street** Bldg. 591 Yuma, AZ 85369 Phone 928-328-2064 Phone (DSN) 312-269-2064 By appointment only Website | Map

#### **Victim Advocate Services**

Sexual Assault Response Coordinator (SARC) Shaw Avenue Building 598 MCAS Yuma, AZ 85369 Phone 928-941-3601/928-269-2994 / 928-941-3650 (emergency number) / 928-269-2204/2361 (Provost Marshall Office) Phone (DSN) 312-269-3601 Mon - Fri 7:30 a.m. - 4:00 p.m. (or as needed) Sat, Sun, Holidays, 24/7 Sexual Assault Response Hotline 928-941-3650 Website | Map

# **Major Units**

#### Headquarters & Headquarters Squadron

Contact Information: S-1 Officer

COM: 928-269-2880 DSN: 312-269-2880

FAX: 928-269-2378

http://www.yuma.usmc.mil/hhs/index.html

#### Marine Aviation Weapons & Tactics Squadron-1 (MAWTS-1)

Contact Information:

S-1 Officer

COM: 928-269-2706 DSN: 312-269-2706 FAX: 928-269-6154

https://www.intranet.tecom.usmc.mil/sites/mawts1/default.aspx

# Marine Aircraft Group-13 (MAG-13)

Contact Information:

S-1 Officer

COM: 928-269-3262 DSN: 312-269-3262 FAX: 928-269-5736

http://www.3maw.usmc.mil/external/3dmaw/mag13/

#### Marine Aviation Logistics Squadron-13 (MALS-13)

Contact Information:

S-1 Officer

COM: 928-269-2289 DSN: 312-269-2289 FAX: 928-269-3899

http://www.3maw.usmc.mil/external/3dmaw/mag13/mals13/index.jsp

#### Marine Attack Squadron (VMA-211)

Contact Information:

S-1 Officer

COM: 928-269-2297 DSN: 312-269-2297 FAX: 928-269-6784

http://www.3maw.usmc.mil/external/3dmaw/mag13/vma211/

### Marine Attack Squadron (VMA-214)

Contact Information:

S-1 Officer

COM: 928-269-2776 DSN: 312-269-2776 FAX: 928-269-6784

http://www.3maw.usmc.mil/mag13/VMA214/default.asp

# Marine Attack Squadron (VMA-311)

Contact Information:

S-1 Officer

COM: 928-269-2338 DSN: 312-269-2338 FAX: 928-269-6431

http://www.3maw.usmc.mil/external/3dmaw/mag13/vma311/

#### Marine Wing Support Squadron (MWSS-371)

Contact Information:

S-1 Officer

COM: 928-269-2506 DSN: 312-269-2506 FAX: 928-269-6578

http://www.3maw.usmc.mil/external/3dmaw/mwsg37/mwss371/

# Marine Air Control Squadron (MACS-1)

Contact Information:

S-1 Officer

COM: 928-269-3900/3960 DSN: 312-269-3900/3960 FAX: 928-269-3844 http://www.3rdmaw.marines.mil/

# **Marine Fighter Training Squadron-401**

Contact Information:

S-1 Officer

COM: 928-269-2806 DSN: 312-269-2806 FAX: 928-269-3167

http://192.156.9.102/tenantcommands/vmft401.htm

## 1st Force Service Support Group (CLC-16)

Contact Information:

S-1 Officer

COM: 928-269-2521 DSN: 312-269-2521 FAX: 928-269-2573

http://www.i-mef.usmc.mil/external/1stmlg/clr15/clc16/

## Marine Unmanned Aerial Vehicle Squadron 4 (VMU-4)

Contact Information:

S-1 Officer

COM: 928-269-5419 DSN: 312-269-5419 FAX: 928-269-5417

# Marine All Weather Flight Aircraft (VMFA-121)

Contact Information:

S-1 Officer

COM: 928-269-8666 DSN: 312-269-8666 FAX: 928-269-8048

http://www.3rdmaw.marines.mil/Units/MAG13/VMFA121.aspx